
investment analyst
presentation


## woolworths holdings limited a year of change and growth

- Revenue up 16.6\% to R15.1bn
- Operating profit up $21.0 \%$ to R1.5bn
- Operating profit margin widening from $9.5 \%$ to $9.8 \%$
- HEPS up $17.4 \%$ to 105 cps
- HEPS pre-STC up $22.9 \%$ to 109.9 cps
- Effective tax rate including STC of 32.8\% (June 05: 27.8\%*)
- Dividend cover of 1.7 times (June 05: 1.7 times*)
- ROE of 34.8\% (June 05: 31.2\%*)

[^0]
## woolworths holdings limited change and growth

- Managing change
m units Total volumes
- systems and capacity
55.0
- implementation of merchandise management systems
- back office systems in stores
- distribution centre extensions
- people
- re-structure clothing
- improving capacity
- Managing growth
- volume growth of $31 \%$ over 2 years
- clothing volume growth $23.6 \%$
- aggressive financial services growth
- store rollouts - 41 new stores
- availability



## woolworths holdings limited trading environment

- Consumer confidence peaked
- Slowing sales growth trend - clothing
- No slow-down in food growth
- Rand weakness
- Rising inflation
- Interest rate hike
- Changing legislative environment in financial services


## woolworths holdings limited results income statement

June 2006
Rm

| 15,143.0 | 12,988.9 | 16.6\% |
| :---: | :---: | :---: |
| 14,208.0 | 12,220.7 | 16.3\% |
| 9,340.4 | 8,027.1 | 16.4\% |
| 4,867.6 | 4,193.6 | 16.1\% |
| 935.0 | 768.2 | 21.7\% |
| 4,312.3 | 3,730.5 | 15.6\% |
| 1,490.3 | 1,231.3 | 21.0\% |
| 243.9 | 152.7 | 59.7\% |
| 170.9 | 132.0 | 29.5\% |
| 73.0 | 20.7 | 252.7\% |
| 1,246.4 | 1,078.6 | 15.6\% |
| 409.0 | 299.5 | 36.6\% |
| 369.6 | 299.5 | 23.4\% |
| 39.4 | - |  |
| 837.4 | 779.1 | 7.5\% |


| Gross margin - on turnover | $34.3 \%$ | $34.3 \%$ |
| :--- | ---: | ---: |
| Operating margin - on revenue | $9.8 \%$ | $9.5 \%$ |
| ROE | $34.8 \%$ | $31.2 \%$ |

[^1]
## woolworths holdings limited results expense analysis



## woolworths holdings limited results HEPS graph and distribution cover



* Prior year figures restated for IFRS


## woolworths holdings limited results HEPS comparability <br> lune $2006 \quad$ lune 2005 \% Chg

Comparable headline earnings

| Actual headline earnings | 834.8 | 759.0 | $10.0 \%$ |
| :--- | ---: | ---: | ---: |
| add: non-comparable interest after tax | 51.8 | 14.7 |  |
| add: non-comparable STC | 39.4 | - | - |
| Comparable headline earnings | $\mathbf{9 2 6 . 0}$ | $\mathbf{7 7 3 . 7}$ | $\mathbf{1 9 . 7 \%}$ |

## Comparable HEPS

| Actual headline earnings | 834.8 | 759.0 | 10.0\% |
| :---: | :---: | :---: | :---: |
| add: non-comparable STC | 39.4 | - |  |
| Comparable headline earnings for HEPS | 874.2 | 759.0 | 15.2\% |
| W eighted average shares | 795.3 | 849.4 | -6.4\% |
| Comparable HEPS | 109.9 | 89.4 | 22.9\% |
| Actual HEPS | 105.0 | 89.4 | 17.4\% |

## woolworths holdings limited results balance sheet

| lune 2006 | lune 2005 | Rmg |
| ---: | ---: | ---: |
| $R m$ | $R m$ |  |

Assets
Property, plant and equipment
Investment property
Export partnerships
Goodwill
Inventories
Financial services assets
Accounts receivable and deferred tax
Cash

| $1,597.7$ | $1,304.0$ | $22.5 \%$ |
| ---: | ---: | ---: |
| 109.0 | 72.2 | $51.0 \%$ |
| 71.6 | 79.3 | $-9.7 \%$ |
| 23.0 | - |  |
| 841.4 | 683.0 | $23.2 \%$ |
| $4,455.0$ | $3,644.1$ | $22.3 \%$ |
| $1,260.4$ | $1,131.0$ | $11.4 \%$ |
| 410.2 | 225.5 | $81.9 \%$ |
| $\mathbf{8 , 7 6 8 . 3}$ | $\mathbf{7 , 1 3 9 . 1}$ | $\mathbf{2 2 . 8 \%}$ |

Equity and liabilities
Shareholders funds
Accounts payable and deferred tax
Borrowings

Debt ratio

| $2,634.2$ | $2,210.9$ | $19.1 \%$ |
| ---: | ---: | ---: |
| $2,700.5$ | $2,326.0$ | $16.1 \%$ |
| $3,433.6$ | $2,602.2$ | $31.9 \%$ |
| $\mathbf{8 , 7 6 8 . 3}$ | $\mathbf{7 , 1 3 9 . 1}$ | $\mathbf{2 2 . 8 \%}$ |
| $\mathbf{3 9 . 2 \%}$ |  |  |

* Prior year figures restated for IFRS


## woolworths holdings limited results cash flow

|  | Lune 2006 <br> $\mathbf{R m}$ | lune 2005 <br> $\mathbf{R m}$ |
| :--- | ---: | ---: |
|  |  |  |
| Cash inflow from trading | $1,059.3$ | 996.5 |
| Net interest received | 517.5 | 488.1 |
| Working capital movements | 191.0 | -228.4 |
| Increase in borrowings | 653.7 | $1,434.4$ |
|  | $\mathbf{2 , 4 2 1 . 5}$ | $\mathbf{2 , 6 9 0 . 6}$ |
| Utilised by : | 475.4 |  |
| Tax paid | 474.2 | 314.6 |
| Distribution paid | 634.7 | 384.2 |
| Capex | -71.4 | 385.9 |
| Proceeds from disposal/investment income | 882.2 | -76.3 |
| Financial service assets | -72.7 | 722.0 |
| Shares issued | 61.7 | -63.2 |
| Shares repurchased | 37.4 | $1,002.0$ |
| Other loans | $\mathbf{2 , 4 2 1 . 5}$ | 21.4 |
|  |  | $\mathbf{2 , 6 9 0 . 6}$ |

## woolworths holdings limited results cash flow (cont.)

Growth in financial services assets:
R882.2m (June 05: R722.0m)

$\square$ WW Card $\square$ Visa $\square$ Personal Loans

Capex spend:
R638.1m (June 05: R385.9m)


## woolworths holdings limited results return on equity / wacc



## woolworths retail results

 income statement (excluding financial services)|  | Jne 2006 Rm | June 2005 Rm | \% Chg |
| :---: | :---: | :---: | :---: |
| Revenue | 13,286.9 | 11,288.4 | 17.7\% |
| Turnover | 13,213.8 | 11,227.0 | 17.7\% |
| Cost of sales | 8,885.9 | 7,558.4 | 17.6\% |
| Gross profit | 4,327.9 | 3,668.6 | 18.0\% |
| Other revenue | 73.1 | 61.4 | 19.1\% |
| Expenses | 3,331.9 | 2,871.3 | 16.0\% |
| Operating profit | 1,069.1 | 858.7 | 24.5\% |
| Finance costs | - | - |  |
| Profit before tax | 1,069.1 | 858.7 | 24.5\% |
| Tax | 361.9 | 242.6 | 49.2\% |
| Profit after tax | 707.2 | 616.1 | 14.8\% |
| Gross margin - on turnover | 32.8\% | 32.7\% |  |
| Operating margin - on revenue | 8.0\% | 7.6\% |  |
| ROE | 58.6\% | 71.4\% |  |

[^2]
## woolworths retail results turnover analysis

|  | Jine 2006 Rm | June 2005 Rm | \% Chg |
| :---: | :---: | :---: | :---: |
| Clothing \& home | 6,012.2 | 5,349.5 | 12.4\% |
| Corporate (retail) | 5,255.3 | 4,710.0 | 11.6\% |
| Franchise (wholesale) - local | 567.6 | 473.8 | 19.8\% |
| Franchise (wholesale) - international | 189.3 | 165.7 | 14.2\% |
| Foods | 6,941.5 | 5,666.0 | 22.5\% |
| Corporate (retail) | 6,544.3 | 5,407.8 | 21.0\% |
| Franchise (wholesale) - local | 362.6 | 226.7 | 59.9\% |
| Franchise (wholesale) - internationa | 34.6 | 31.5 | 9.8\% |
| Logistics \& other | 273.6 | 223.1 | 22.6\% |
|  | 13,227.3 | 11,238.6 | 17.7\% |

## woolworths retail results balance sheet (excluding financial services)

|  | June 2006 Rm | June 2005* Rm | \% Chg |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Property, plant and equipment, investments |  |  |  |
| deferred tax, loans and goodwill | 2,127.5 | 1,689.5 | 25.9\% |
| Inventory | 707.9 | 563.0 | 25.7\% |
| Accounts receivable | 618.9 | 528.9 | 17.0\% |
| Cash | 332.2 | 163.5 | 103.2\% |
|  | 3,786.5 | 2,944.9 | 28.6\% |
| Equity and liabilities |  |  |  |
| Shareholders funds | 1,426.3 | 985.9 | 44.7\% |
| Accounts payable, provisions and tax | 2,360.2 | 1,959.0 | 20.5\% |
| Borrowings | - | - |  |
|  | 3,786.5 | 2,944.9 | 28.6\% |

[^3]
## woolworths financial services results income statement

|  | June 2006 Rm | \%to Book | June 2005 Rm | \% to Book | \% Chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Income | 941.4 | 23.6\% | 773.9 | 23.2\% | 21.6\% |
| Interest received | 754.5 | 18.9\% | 626.8 | 18.6\% | 20.4\% |
| Other Income - external | 108.0 | 2.7\% | 78.6 | 2.4\% | 37.4\% |
| Other Income - internal | 78.9 | 2.0\% | 68.5 | 2.1\% | 15.2\% |
| Expenses | 539.3 | 13.6\% | 425.7 | 13.2\% | 26.7\% |
| Net bad debt \& provisions | 216.5 | 5.5\% | 171.7 | 5.3\% | 26.1\% |
| Operating costs | 322.8 | 8.1\% | 254.0 | 7.8\% | 27.1\% |
| Operating Profit | 402.1 | 10.1\% | 348.2 | 10.8\% | 15.5\% |
| Interest | 239.7 |  | 149.0 |  | 60.9\% |
| Base | 166.7 |  | 129.0 |  |  |
| On increased gearing | 73.0 |  | 20.0 |  |  |
| Profit before tax | 162.4 |  | 199.2 |  | -18.5\% |
| Tax | 47.1 |  | 56.9 |  |  |
| Profit after tax | 115.3 |  | 142.3 |  | -19.0\% |
| Average Gross FS Assets | 3,968.8 |  | 3,236.6 |  | 22.6\% |

Operating profit grows by $22.4 \%$ if once-off revenue items are excluded

## woolworths financial services results balance sheet

|  | June 2006 Rm | Jne 2005* Rm | \% Chg |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Plant and equipment, deferred tax, |  |  |  |
| loans and accounts receivable | 189.1 | 203.3 | -7.0\% |
| Financial services assets | 4,455.0 | 3,644.1 | 22.3\% |
|  | 4,644.1 | 3,847.4 | 20.7\% |
| Equity and liabilities |  |  |  |
| Shareholders funds | 975.1 | 992.3 | -1.7\% |
| Accounts payable, provisions and tax | 235.4 | 252.9 | -6.9\% |
| Borrowings | 3,433.6 | 2,602.2 | 31.9\% |
|  | 4,644.1 | 3,847.4 | 20.7\% |
| Gearing Ratio | 77.9\% | 72.4\% |  |
| ROE | 11.7\% | 9.5\% |  |

*Prior years figures restated for IFRS

## woolworths financial services results credit statistics

|  | Lune 2006 | June 2005 |
| :--- | ---: | ---: |
| Store card sales as a \% of total sales | $32.1 \%$ | $33.7 \%$ |
| Average yield | $23.6 \%$ | $23.2 \%$ |
| W eighted average usury rate | $20.0 \%$ |  |
|  |  | $20.3 \%$ |
| Average cost of funds | $7.7 \%$ | $7.8 \%$ |
| Total gross books | $4,667.6$ | $3,785.4$ |
| Total provisions | $4,455.0$ | $(141.3)$ |
| Net book |  | $3,644.1$ |
| Provision as a \% of total book | $4.4 \%$ |  |
| Woolworths card debtors | $4.3 \%$ | $3.9 \%$ |
| Personal loans | $5.5 \%$ | $2.5 \%$ |
| Visa card receivables | $4.5 \%$ | $5.0 \%$ |
| Total all books |  | $3.7 \%$ |

## country road results income statement (A\$)

| $\begin{array}{r} \text { Lune } 2006 \\ \text { A\$m } \end{array}$ | $\begin{array}{r} \text { Lune 2005* } \\ \text { A\$m } \end{array}$ | \% Chg |
| :---: | :---: | :---: |
| 207.7 | 211.2 | -1.7\% |
| 205.1 | 208.5 | -1.6\% |
| 164.0 | 151.6 | 8.2\% |
| 41.1 | 56.9 | -27.8\% |
| 94.9 | 99.6 | -4.7\% |
| 110.2 | 108.9 | 1.2\% |
| 2.6 | 2.7 | -3.7\% |
| 108.7 | 107.6 | 1.0\% |
| 4.1 | 4.0 | 2.5\% |
| 0.8 | 0.8 | 0.0\% |
| 3.3 | 3.2 | 3.1\% |

Revenue
Turnover
Retail
Wholesale
Cost of sales
Gross profit
Other revenue
Expenses
Operating profit
Finance costs
Profit before tax
$4.8 \quad 4.7$
$4.5 \quad 6.5$
53.7\% 52.2\%
$\begin{array}{lrr}\text { Gross margin - on turnover } & 53.7 \% & \\ \text { Operating margin - on revenue } & 2.0 \% & 1.9 \%\end{array}$
ROE (A\$) 6.3\%
5.9\%
*Prior year figures restated for IFRS and include revaluation of inventory and occupancy cost reimbursement credits totalling A\$1.4m

## country road results <br> balance sheet (A\$)

|  | Lune 2006 <br> A\$m | Lune 2005 <br> A\$m | \% Chg |
| :--- | ---: | ---: | ---: | ---: |

*Prior year figures restated for IFRS
woolworths retail
divisional and operational review


clothing and home
design-led,
technology focus
and
strategic sourcing
clothing and home performance turnover and growth

$\square$ Comparable growth $\square$ Sales growth - Turnover

- sales growth of $12.4 \%$ (June 05: $11.6 \%$ ) with a consistent second half performance
- comparable store growth of $8.2 \%$ (June 05: 8.3\%)
- product deflation averaged -1.0\% (June 05: -1.1\%)


## clothing performance rlc market share

- Market share to June 06
- 12 month moving average
- this year 15.1\%
- last year 15.6\%
- 3 month moving average
- this year 16.0\%
- last year 16.4\%


## clothing and home performance year 2: process implementation

- Womenswear
- good growth continues
- consistent taste-levels meeting customer requirements
- Lingerie
- performance impacted by limited availability
- innovation coming through with better pricing architecture
- Menswear
- positive customer reaction to new ranges
- Childrenswear
- strong volume performance
- Footwear
- good growth across the board
- Homeware
- taste-level and range structuring not yet consistently implemented

Market share performance

|  | June 06 | June 05 |
| :---: | :---: | :---: |
| womenswear | $\rightarrow$ | $\downarrow$ |
| lingerie | $\downarrow$ | $\downarrow$ |
| menswear | $\downarrow$ | $\downarrow$ |
| childrenswear | $\rightarrow$ | $\downarrow$ |
| footwear | $\uparrow$ | $\rightarrow$ |
| home | $\rightarrow$ | $\downarrow$ |

## clothing and home <br> year 3: consistency of implementation

- Design-led buying
- consistent LSM 9 \& 10 taste level, accessible to LSM 6-8
- technical innovation
- focus on menswear
- Strategic sourcing and value
- imports / local supplier opportunities
- pricing architecture and volume growth
- focus on lingerie, childrenswear and menswear
- Availability
- project team in place

- focus on core product


## clothing and home strategy

- W Collection
- growing faster than basic range driving cross-shop
- Beauty launch - driving the crossshop
- launch of branded products - initial rollout to 8 stores
- re-developed private-label offering on a natural platform
- completing our customers' shop


growth through the good food journey and convenience


## food performance turnover and growth



- sales growth of 22.5\% (June 05: 19.4\%)
- comparable store growth of 11.9\% (June 05: 11.4\%)
- product inflation averaged 4.2\% (June 05: 3.0\%)


## food performance rlc market share

- Market share to June 2006
- 12 month moving average
- this year 8.5\%
- last year 8.0\%
- 3 month moving average
- this year $8.7 \%$
- last year 8.0\%



## food strategy continued growth

- Widening the gap - the good food journey
- continued product innovation with over 1000 new lines launched per year
- $1^{\text {st }}$ fresh baby food launch in South Africa
- ongoing focus on improved taste, flavol authenticity, health and functionality
- sharper pricing



## food strategy continued growth

- Convenience
- store rollout with over 132 food stores in next 3 years
- stand alone food stores
- Engen Food Stops
- reinforcing the main shop concept
- aggressive pricing on basics
- branded products steadily expanding - 6.6 \% (June 05: 6.5\%)
- availability a key focus
- project team in place
- managing volume demands

financial services
customer growth and loyalty


## financial services performance woolworths store card (gross book)


attracting new customers

- book growth of 15.3 \% to R3.1bn (June 2005: R2.7bn)
- customer numbers growth on back of heavy prospecting


## financial services performance personal loans (gross book)


market to existing customers

- book growth of 21.8\% to R930m (June 2005: R763m)
- customer numbers growth of 15.0\% to 169000 (June 2005: 147 000)


## financial services performance visa card (gross book)


good growth

- book growth of 92.9\% to R629m (June 2005: R326m)
- customer numbers growth of 63.3\% to 129000 (June 2005: 79 000)


## financial services performance net bad debt (including recoveries)



- tighter credit environment
- planned rise in store card bad debt
- systems glitch with bad debt collections


## financial services strategy customer growth and infrastructure

- Continued focus on customer growth
- prospecting and growth
- store card to target LSM 6-8 (relatively un-banked)
- personal loans to target store card customer
- Visa to target upper half of customer base
- grow non-interest revenue
- integrated loyalty programme for all customers to drive cross-shop
- Changing legislation
- National Credit Act
- customer lists and credit limits
- reckless lending and affordability
- usury rate
- R15m impact for every 50bp increase in the interim

selling
aggressive store rollout


## selling <br> trading space as at

|  | June 06 m2 | June 05 m2 | \% Chg | Projected lune 07 m2 | \%Chg |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total Footage | 422,367 | 389,645 | 8.4\% | 448,136 | 6.1\% |
| Clothing \& home | 321,602 | 302,259 | 6.4\% | 333,925 | 3.8\% |
| Corporate | 235,308 | 221,053 | 6.4\% |  |  |
| Franchise - SA | 53,125 | 47,296 | 12.3\% |  |  |
| Franchise - International | 33,169 | 33,910 | -2.2\% |  |  |
| Food | 97,065 | 84,849 | 14.4\% | 114,211 | 17.7\% |
| Corporate | 87,192 | 77,921 | 11.9\% |  |  |
| Franchise - SA | 6,805 | 3,940 | 72.7\% |  |  |
| Franchise - International | 3,068 | 2,988 | 2.7\% |  |  |
| Coffee | 3,700 | 2,537 | 45.8\% |  |  |

## selling number of stores

|  | $\begin{array}{r} \text { lune } 06 \\ \text { no } \end{array}$ | $\begin{array}{r} \text { June } 05 \\ \text { no } \end{array}$ | Store growth | Projected lune 07 no | Store growth |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Stores | 309 | 269 | 40 | 366 | 57 |
| Corporate | 173 | 149 | 25 | 207 | 34 |
| Full line | 93 | 84 | 9 | 100 |  |
| Clothing \& home | 6 | 5 | 1 | 6 |  |
| Food | 74 | 60 | 14 | 101 |  |
| Franchise - SA | 71 | 69 | 2 | 79 | 8 |
| Franchise - Engen | 13 | 5 | 8 | 28 | 15 |
| Franchise - International | 52 | 51 | 1 | 52 | 0 |



## operations

systems development and
capacity

## operations systems development and capacity

- Year four of major systems development
- Two intense years of implementation
- Minimising disruption
a simpler and more flexible business


## operations development and capacity

- Supply chain
- reduction in food distribution costs despite volume and capital growth
- managing increased import component
- Growth
- invested in all 3 distribution centres
- expanded Cape and KZN distribution centres
- Midrand DC on track
- total investment over R500m



country road
retail-only model


## country road performance strategy on track

- Retail sales up $8.1 \%$
- strong second half performance, ahead of the market
- comparable store sales growth up 7.3\%
- retail apparel volume growth of 27.4\%
- reduced levels of promotional activity
- Wholesale sales down 30\%
- re-negotiating with Myer



## country road strategy retail-only

- Move to retail-only model
- concession-based business
- exit of existing wholesale arrangement with Myer
- reduction in complexity
- control of brand and pricing
- 70 new "stores"

strategy \& prospects


## strategy and prospects

- A tighter trading environment
- Drive top-line performance
- cross-shop potential
- clothing and home taste and value proposition
- food accessible to clothing customer
- financial service leverage
- launch of beauty
- convenience
- store rollout
- availability
- Sweating the assets
- capacity investment
- systems development
- People

investment analyst
presentation



[^0]:    * Prior year figures restated for IFRS

[^1]:    * Prior year figures restated for IFRS and classification of settlement discounts

[^2]:    * Prior year figures restated for IFRS

[^3]:    * Prior year figures restated for IFRS

