
february 2006 investment analyst presentation
updated:
restatement of June 2005 numbers for IFRS

## woolworths holdings limited investing for growth

- Revenue up $16.7 \%$ to R7.4bn
- Operating profit up $19.6 \%$ to R 730 m
- Operating profit margin widened from $9.6 \%$ to $9.8 \%$
- Tax rate of 31.5\% (Dec 2004: 29.4\%)
- Headline earnings per share up $19.6 \%$ to 53.1 cps (pre STC: $55 \mathrm{cps}+23.9 \%$ )
- Reduction in weighted average shares in issue of $8.6 \%$ to 789.8 m
- Distribution to shareholders up $29.7 \%$ to 24.0 cps
- ROE of 37.2\% (Dec 2004 : 27.6\%)


# woolworths holdings limited trading environment - south africa 

Fundamental structural change in South African economy continues

- Economic growth supporting job creation
- Expected tax cuts and social grants
- Continued low inflation environment
- Stable interest rates

Retail

- Good Christmas trading period
- Overall softening retail sales growth rate
- More competitive credit environment


## woolworths holdings limited results income statement

|  | Dec 2005 Rm | Dec 2004* Rm | \% Chg |
| :---: | :---: | :---: | :---: |
| Revenue | 7,415.3 | 6,353.1 | 16.7\% |
| Turnover | 6,995.0 | 6,016.6 | 16.3\% |
| Cost of merchandise | 4,710.1 | 4,036.0 | 16.7\% |
| Gross Profit | 2,284.9 | 1,980.6 | 15.4\% |
| Other revenue | 420.3 | 336.5 | 24.9\% |
| Expenses | 1,974.9 | 1,706.7 | 15.7\% |
| Operating profit | 730.3 | 610.4 | 19.6\% |
| Finance costs | 113.8 | 62.0 | 83.5\% |
| Pre share repurchase | 77.3 | 62.0 |  |
| As a result of share repurchase | 36.5 | - |  |
| Net profit before tax | 616.5 | 548.4 | 12.4\% |
| Tax | 194.2 | 161.0 | 20.6\% |
| Net profit after tax | 422.3 | 386.7 | 9.0\% |
| Gross margin - on turnover | 32.7\% | 32.9\% |  |
| Operating margin - on revenue | 9.8\% | 9.6\% |  |
| ROE | 37.2\% | 27.6\% |  |

## woolworths holdings limited results expenses analysis



## woolworths holdings limited results adoption of IFRS

|  | $\begin{array}{r} \text { Dec-05 } \\ \text { Rm } \end{array}$ | $\begin{array}{r} \text { Dec-04 } \\ \text { Rm } \end{array}$ |
| :---: | :---: | :---: |
| IFRS adjustments | 2.3 | ( 10.8) |
| Share based payments | (8.1) | (4.8) |
| Depreciation on properties \& motor vehicles | 2.7 | 3.5 |
| Foreign exchange translation differences | 2.0 | 1.6 |
| Provisioning for doubtful debts | 5.7 | (11.1) |
| Non-IFRS adjustment for operating leases | ( 11.5) | ( 16.7) |
| Tax effect of the above adjustments | 0.9 | 7.4 |
| Outside shareholders effect of the above adjustments | 0.1 | 0.2 |
| Net effect | (8.2) | (19.9) |
| Weighted average shares in issue (millions) | 789.8 | 869.7 |
| Impact on HEPS (cents per share) | (1.0) | (2.3) |

## woolworths holdings limited results HEPS and dividend cover



- HEPS compound annual growth rate: 27.4\% (5 years)


## woolworths holdings limited results balance sheet

| Dec 2005 | Dec 2004* |
| ---: | ---: |
| Rm | Rm |$\quad$ \% Chg


| Assets |  |  |  |
| :---: | :---: | :---: | :---: |
| Property, plant and equipment | 1,421.2 | 1,262.4 | 12.6\% |
| Investment property | 72.2 | 56.7 | 27.3\% |
| Export partnerships | 62.4 | 164.4 | -62.0\% |
| Inventory | 865.7 | 801.4 | 8.0\% |
| Financial services assets | 4,010.6 | 3,388.4 | 18.4\% |
| Accounts receivable | 1,284.4 | 927.2 | 38.5\% |
| Cash | 282.8 | 170.9 | 65.5\% |
|  | 7,999.3 | 6,771.4 | 18.1\% |
| Equity and liabilities |  |  |  |
| Shareholders funds | 2,343.3 | 2,914.9 | -19.6\% |
| Accounts payable and deferred tax | 2,773.2 | 2,327.8 | 19.1\% |
| Borrowings | 2,882.8 | 1,528.7 | 88.6\% |
|  | 7,999.3 | 6,771.4 | 18.1\% |
| Debt ratio | 36.0\% | 22.6\% |  |

## woolworths holdings limited results

 cash flow|  | Dec 2005 <br> Rm | Dec 2004 <br> Rm |
| :--- | ---: | ---: |
|  |  |  |
| Cash inflow from trading | 515.1 | 494.8 |
| Net interest received | 232.9 | 225.5 |
| Working Capital movements | 90.0 | -118.1 |
| Increase in borrowings | $\mathbf{2 1 6 . 0}$ | 407.1 |
|  | $\mathbf{1 , 0 5 4 . 0}$ | $\mathbf{1 , 0 0 9 . 3}$ |
| Utilised by : | -228.9 | -170.3 |
| Tax paid | -282.3 | -221.8 |
| Distribution paid | -303.6 | -207.9 |
| Capex | 94.0 | 0.7 |
| Proceeds from disposal/investment income | -336.7 | -456.4 |
| Financial service assets | 48.3 | 46.4 |
| Shares issued | -44.8 | - |
| Other loans | $\mathbf{- 1 , 0 5 4 . 0}$ | $\mathbf{- 1 , 0 0 9 . 3}$ |
|  |  |  |

## woolworths holdings limited results cash flow (cont.)

growth in woolworths financial services assets R366.5m



VISA- R95.9m
(Dec 04: 57.8m)

## woolworths holdings limited results cash flow (cont.)

Dec 04 capex spend: R292.7m


IT- R61.7m
projected to Jun 06: R655.5m


## woolworths holdings limited results return on equity / wacc



## woolworths retail results

 income statement (excluding financial services)|  | $\begin{array}{r} \text { Dec } 2005 \\ \text { Rm } \end{array}$ | Dec 2004 * Rm | \% Chg | Jun 2005 * Rm |
| :---: | :---: | :---: | :---: | :---: |
| Revenue | 6,511.2 | 5,559.1 | 17.1\% | 11,288.4 |
| Turnover | 6,482.5 | 5,539.6 | 17.0\% | 11,227.0 |
| Cost of merchandise | 4,479.6 | 3,813.7 | 17.5\% | 7,738.9 |
| Gross Profit | 2,002.9 | 1,725.9 | 16.0\% | 3,488.1 |
| Other revenue | 28.7 | 19.5 | 47.2\% | 61.4 |
| Expenses | 1,498.9 | 1,304.1 | 14.9\% | 2,690.8 |
| Operating profit | 532.7 | 441.3 | 20.7\% | 858.7 |
| Finance costs | - | - |  | - |
| Net profit before tax | 532.7 | 441.3 | 20.7\% | 858.7 |
| Tax | 172.2 | 135.0 | 27.6\% | 242.6 |
| Net profit after tax | 360.5 | 306.3 | 17.7\% | 616.1 |
| Gross margin - on turnover | 30.9\% | 31.0\% |  | 30.9\% |
| Operating margin - on revenue | 8.2\% | 7.9\% |  | 7.6\% |
| ROE | 72.0\% | 77.1\% |  | 71.7\% |

## woolworths retail results balance sheet (excluding financial services)

|  | Dec 2005 Rm | Dec 2004 * Rm | Jun 2005* Rm |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Property, plant and equipment, investments, deferred tax, loans and goodwill | 1,828.3 | 1,671.1 | 1,688.0 |
| Inventory | 711.0 | 705.4 | 563.0 |
| Accounts receivable | 759.4 | 549.8 | 528.9 |
| Cash | 225.7 | 121.2 | 163.5 |
|  | 3,524.4 | 3,047.5 | 2,943.4 |
| Equity and liabilities |  |  |  |
| Shareholders funds | 1,003.8 | 879.5 | 984.4 |
| Accounts payable, provisions and tax | 2,520.6 | 2,168.0 | 1,959.0 |
| Borrowings | - | - | - |
|  | 3,524.4 | 3,047.5 | 2,943.4 |

## woolworths operations turnover analysis

|  | Dec 2005 Rm | Dec 2004 * Rm | \% Chg | Jun 2005 * Rm |
| :---: | :---: | :---: | :---: | :---: |
| Clothing \& home | 3,024.3 | 2,685.1 | 12.6\% | 5,349.5 |
| Corporate (retail) | 2,644.4 | 2,364.5 | 11.8\% | 4,730.8 |
| Franchise (wholesale) - local | 278.3 | 233.0 | 19.4\% | 452.8 |
| Franchise (wholesale) - international | 101.6 | 87.6 | 16.0\% | 165.9 |
| Foods | 3,329.3 | 2,753.2 | 20.9\% | 5,666.0 |
| Corporate (retail) | 3,152.3 | 2,631.0 | 19.8\% | 5,407.8 |
| Franchise (wholesale) - local | 160.1 | 99.1 | 61.6\% | 226.7 |
| Franchise (wholesale) - international | 16.9 | 23.1 | -26.8\% | 31.5 |
| Logistics \& other | 135.1 | 107.4 | 25.8\% | 223.1 |
|  | 6,488.7 | 5,545.7 | 17.0\% | 11,238.6 |

## financial services results income statement

|  | Dec 2005 Rm | $\begin{array}{r} \text { Dec } 2005 \\ \text { \% to Book } \end{array}$ | Dec 2004 Rm | $\begin{array}{r} \text { Dec } 2004 \\ \text { \% to Book } \end{array}$ | Jun 2005 Rm | $\begin{array}{r} \text { Jun } 2005 \\ \text { \% to Book } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Income | 430.0 | 22.8\% | 354.3 | 23.4\% | 773.9 | 22.6\% |
| Interest received | 344.6 | 18.3\% | 283.9 | 18.8\% | 626.8 | 17.6\% |
| Other income - external | 48.7 | 2.6\% | 35.8 | 2.4\% | 78.6 | 2.3\% |
| Other income - internal | 36.7 | 1.9\% | 34.6 | 2.3\% | 68.5 | 2.0\% |
| Expenses | 242.7 | 12.9\% | 193.2 | 12.8\% | 425.7 | 12.4\% |
| Net bad debt \& provisions | 88.2 | 4.7\% | 73.7 | 4.9\% | 171.9 | 5.0\% |
| Operating costs | 154.5 | 8.2\% | 119.5 | 7.9\% | 253.8 | 7.4\% |
| Operating profit | 187.3 | 9.9\% | 161.1 | 10.7\% | 348.2 | 10.2\% |
| Interest | 111.5 |  | 60.1 |  | 149.0 |  |
| Base | 75.0 |  | 60.1 |  | 129.0 |  |
| On increased gearing | 36.5 |  | 0.0 |  | 20.0 |  |
| Profit before tax | 75.8 |  | 101.0 |  | 199.2 |  |
| Tax | 22.0 |  | 26.0 |  | 56.9 |  |
| Profit after tax | 53.8 |  | 75.0 |  | 142.3 |  |
| Average gross books | 3,764.2 |  | 2,023.3 |  | 3,421.6 |  |
| Average equity | 1,066.4 |  | 1,836.2 |  | 1,408.9 |  |
| Gearing ratio | 71.7\% |  | 45.3\% |  | 72.4\% |  |
| ROE | 10.1\% |  | 8.2\% |  | 9.5\% |  |

## financial services woolworths credit statistics

|  | Dec <br> 2005 | Dec <br> 2004 |
| :--- | :--- | :--- |
| Store card sales as a \% of total sales | $32.5 \%$ | $34.4 \%$ |
| Average yield | $18.3 \%$ | $18.8 \%$ |
| Weighted average usury rate | $20.0 \%$ | $20.5 \%$ |
| Average cost of funds | $7.7 \%$ | $8.0 \%$ |

## country road results income statement

Revenue
Turnover
Cost of merchandise
Gross profit
Other revenue
Expenses
Operating profit
Finance costs
Net profit before tax

Average exchange rate (R/A\$)
Dec 2005

A\$m | Dec 2004* |
| ---: | ---: | ---: |
| A\$m |$\quad$ \% Chg

Effective profit translation rate (R/A\$)
Gross margin - on turnover
Operating margin - on revenue
ROE (A\$)
54.5\%
52.8\%
4.5
3.4
2.7\%
1.6\%
8.8\%
5.1\%

## country road limited results balance sheet

|  | Dec 2005 <br> A\$m | Dec 2004* <br> A\$m |
| :--- | ---: | ---: |
| Assets |  |  |
| Property, plant and equipment | 28.6 | 26.4 |
| Trademarks** | 10.9 | 11.1 |
| Inventory | 33.2 | 22.0 |
| Accounts receivable | 9.4 | 12.2 |
| Cash | 12.2 | 14.4 |
|  | $\mathbf{9 4 . 3}$ | $\mathbf{8 6 . 1}$ |
| Equity and liabilities |  |  |
| Shareholders funds | 53.6 | 54.3 |
| Accounts payable and provisions | 40.7 | 31.8 |
|  | $\mathbf{9 4 . 3}$ | $\mathbf{8 6 . 1}$ |
| Period-end exchange rate (R/A\$) | $\mathbf{4 . 7}$ | $\mathbf{4 . 4}$ |


clothing and home

## clothing and home turnover \& growth



- Sales growth of $12.6 \%$ (Dec 04: 10.9\%)
- Corporate store comparable growth of 8.2\% (Dec 04: 8.4\%)
- Deflation averaged -2.3\% for the period (Dec 04: 0.6\% inflation)


## clothing rlc market share

- Market share to Dec 2005
- 12 month moving average
- this year 15.3\%
- last year 15.7\%
- 3 month moving average
- this year 13.4\%
- last year 13.8\%
- Continued stabilisation of market share trend



## clothing and home delivering on design-led process

Womenswear

- Continued market share gains
- Design-led process bedded down and showing results
- Consistent taste-levels across the ranges

Menswear

- Implementation of design-led process underway
- Focus on consistent taste-level

Childrenswear

- Strong volume performance
- Availability an issue with high sell-through rates

Lingerie

- Relaunch in Winter$x$
- Focus on fabric and technological innovation $x$

Home

- Design-led process bedded down
- 2 new lifestyle stores launched


## clothing and home delivering on strategic sourcing

Value = innovation, quality and price

Category (deflation)/inflation




## clothing and home market positioning

- Classic wardrobe building blocks
- LSM 9-10 taste level
- Accessible to aspirational LSM 6-8 via technological fabric innovation and price tiering




## foods

## foods

## turnover \& growth


$\square$

- Sales growth of 20.9\% (Dec 04: 20.6\%)
- Corporate stores comparable growth of 12.2\% (Dec 04: 12.8\%)
- Inflation averaged 3.7\% for the period (Dec 04: 3.3\%)


## foods

## rlc market share

- Market share to Dec 2005
- 12 month moving average
- this year 8.2\%
- last year 7.7\%
- 3 month moving average
- this year 8.6\%
- last year 7.9\%



## foods rlc market share

Woolworths Foods 3 month moving average market share


## foods <br> widening the gap

## The good food journey - value, innovation, convenience

- Improving the value offering
- Better value packs
- Promotional activity
- Price competitive branded and main-shop lines
- Continued product innovation
- Improved taste and flavour
- Authenticity
- Health drive
- Functional food
- Focus on convenience
- Selected
- Store accessibility
- Availability



## foods

## increasing market penetration

- Completing the shop
- Branded 6.4\% (Dec 04: 5.6\%)
- Extend main-shop basket, range improvements
- Store rollout accelerated to attract "new" customers
- Urban densification
- "Convenience" locations
- Cannibalisation impact manageable
- Over 100 new stores in next 4 years




## selling

## woolworths operations trading space

|  |  |  | \% Chg | Projected <br> Jun-06 $\mathrm{m}^{2}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Dec-04 } \\ \mathrm{m}^{2} \end{array}$ | $\begin{array}{r} \text { Dec-05 } \\ \mathrm{m}^{2} \end{array}$ |  |  |
| Total Footage | 382,979 | 411,072 | 7.3\% | 426,295 |
| Clothing and Home | 298,619 | 314,890 | 5.4\% | 324,583 |
| Corporate | 217,848 | 230,431 | 5.8\% |  |
| Franchise SA | 46,985 | 50,370 | 7.2\% |  |
| Franchise International | 33,786 | 34,089 | 0.9\% |  |
| Foods | 82,225 | 92,551 | 12.6\% | 98,001 |
| Corporate | 76,226 | 82,981 | 8.9\% |  |
| Franchise SA | 3,161 | 6,582 | 108.2\% |  |
| Franchise International | 2,838 | 2,988 | 5.3\% |  |
| Coffee | 2,135 | 3,631 | 70.1\% | 3,711 |

## woolworths operations store type

Projected
$\left.\begin{array}{lr|rrrr|r} & \begin{array}{r}\text { Dec-05 } \\ \mathbf{m}^{2}\end{array} & \begin{array}{r}\text { Dec-05 } \\ \text { no. }\end{array} & \text { \% Chg }\end{array} \quad \begin{array}{r}\text { Jun-06 } \\ \mathbf{m}^{2}\end{array} \begin{array}{r}\text { Jun-06 } \\ \text { no. }\end{array}\right]$

- Over 100 new food stores over 4 years (7.5\% sqm p.a.)
- Over 50 new clothing and home stores over 4 years ( $4.0 \%$ sqm p.a.)



## financial services

## financial services woolworths card



- Book value growth of $15.0 \%$ to R2.8bn (Dec 2004 : R2.4bn)
- Customer numbers growth of $12.6 \%$ to $1.3 m$ (Dec 2004 : R1.2m)


## financial services personal loans



- Book value growth of $21.9 \%$ to R817m (Dec 2004 : R670m)
- Customer numbers growth of 14.6\% to 157’000 (Dec 2004: 137’000)


## financial services <br> visa credit card



- Book value growth of 75.6 \% to R411m (Dec 2004: R234m)
- Customer numbers growth of 64.3\% to 92'000 (Dec 2004 : 56'000)


## financial services net bad debt - 12 month moving average



- Net bad debt levels in line with controlled growth strategy
- Net bad debts 2.8\% of total advances (Dec 2004: I.6\%)


## financial services external non-interest revenue



- Non-interest revenue growth of $36.0 \%$ to R48.7m (Dec 2004: R35.8m)
- Main revenue streams: Credit Life Insurance and Lost Card protection


## financial services building a credit-granting business

- Customer acquisition and retention
- Relationship building through loyalty
- VISA card growth
- Grow non-interest revenue
- Cross-sell potential
- Expand product range


operations


## operations process simplification

Systems underway:

- Foods planning:
$75 \%$ rolled out (Jun 05: 50\%)
Rollout complete Feb 06
- Clothing buying systems
- Retek

4 buying groups complete (Jun 05: I buying group) Rollout complete by Mar 06

Rollout to commence Apr 06

Total 5 year investment: R500m (currently in year 3)
Bulk of depreciation starts in June 07 financial year

## operations supply chain logistics

- Continued reduction in distribution costs per unit
- Labour productivity and cost reductions
- Accuracy and controls
- Capacity growth in all regions
- Montague Gardens
- Gauteng Campus
- Maxmead

Total 3 year investment:
R450m
(RI78m to Jun 06)
(R218m to Jun 07)



## country road performance

- Sales up $1.1 \%$ to $\mathrm{A} \$ 104.2 \mathrm{~m}$
- Retail $1^{\text {st }}$ sales up $6.6 \%$
- Wholesale sales down $16 \%$
- Second year of strong volume performance
- $46.8 \%$ growth in volumes over the 2 periods ( $21.2 \%$ compound growth)
- Improved profitability of wholesale sales
- Operating profit up $64.7 \%$ to $A \$ 2.3 m$

Volume performance


## country road strategy

- Strategy bedded down
- Continued improvement in fashionability and ranges
- Improvements in buying process
- Stronger retail growth
- Aspirational accessibility beginning to pay off

strategy \& prospects


## strategy and prospects

 woolworths' current and potential customers

## strategy and prospects

- Clothing and Home three-year process well underway
- Foods growth accelerated
- Financial Services sustainable annuity growth
- Country Road delivering on target
- Manage cost growth in low inflation environment
- Continue to deliver real growth in earnings

