













WOOLWORTHS HOLDINGS LIMITED

2018 Key Sustainability Indicators And Achievements

KEY SUSTAINABILITY INDICATORS

INDICATOR		2018	PROGRESS	2017	2016
	Revenue	R75.2bn	▲ 1.6%	R69.5bn	R66.9bn
	Return on Equity	18%	▼ 16%	20,80%	25.6&%
	Adjusted headline earnings	361.1	▼ 12.8%	420	456.6
	Share price appreciation	-865	▼ 13%	-2 074	604
	Customer tracking	On hold	▶ -	39%	35%
	FTSE/JSE Inclusion	Yes	▶ -	Yes	Yes
	Dow Jones Inclusion	Yes	▶ -	Yes	Yes
	GBJ Index (overall score)	89%	▲ 9.88%	81%	86%
	Estimated GBJ savings (WSA)	R1.1 bn	▲ 22%	945m	R743m
	Number of permanent employees	46 099	▲ 3.55%	44 520	43 141
	Training spend (WHL)	R114 m	▼ 5.17%	R116m	R117.7m
	BEE Score (WSA)	6 (2017 verification)	-	Level 6	Level 7
	WHL Corporate Social Investment contribution	R817m	▲ 7.66%	R757m	R693m
	% WSA clothing with at least 1 sustainable attribute	76%	▲ 10.14%	69%	65%
	% WSA foods with at least one sustainable attribute	83%	▲ 20.29%	69%	59%
	% CRG clothing with at least one sustainable attribute	55.70%	▲ 26.59%	44%	NR
	Suppliers qualifying for Farming for the Future	90.4%	▼ 0.66%	91%	94%
	Relative* water reduction for WSA stores	54%	▼ 4%	56%	41.90%
	Green buildings per WSA model	143	▲ 17.21%	122	96
	Relative** energy reduction for WSA like for like stores	26.45%	▲ 4%	25%	26%
	WHL carbon footprint (tCO ₂ e)	675 884	▼ 2.79%	695 257	657 965

* Value restated due to change in scope in include all SA buildings

** Restated due to change in methodology

AWARDS AND RECOGNITION

WOOLWORTHS HOLDINGS LIMITED

- Woolworths Holdings was included in the FTSE/JSE Responsible Investment Top 30 Index for 2017/2018
- Woolworths Holdings has been included in the FTSE4Good Emerging Index Series for 2017/2018.
- Woolworths Holdings has been included in the Dow Jones Sustainability Index for the seventh year in succession – one of only three South African companies on the World Sustainability Index, as well as on the Emerging Markets Sustainability Index
- Woolworths Holdings maintained its Vigeo Eiris Best Emerging Markets performers ranking (the 100 most advanced companies in Emerging Markets universe) as of June 2018
- Woolworths Holdings was listed at #40 in Fortune's Third Annual "Change the World" List of Companies That Are Doing Well By Doing Good

WOOLWORTHS

- Woolworths was a finalist at the 15th Annual National Business Awards for the Sustainability Award and won in the Corporate Citizenship Award category
- Woolworths was a winner in the second annual NDP Vision 2030 Awards for the category: Agriculture Award
- Woolworths was recognised as the most valued retail brand in South Africa in the Brand Finance Top 50 Brand report 2018. We also ranked as the sixth most valuable brand overall
- The MySchool Principals Academy has won the category of Building Education, Training and Skills Development in the Western Cape's annual Ministerial Youth Excellence Awards
- MySchool MyVillage MyPlanet won three awards at the 2018 Loyalty Magazine Awards for these categories:
 - Best CSR Initiative Linked to Loyalty
 - Best Long Term Loyalty Programme
 - Regional Loyalty Champions of the Year for Middle East & Africa
- Woolworths won the Graduate Employer of Choice Award in the Retail Category from the 2018 South African Graduate Employers Association

DAVID JONES

- David Jones received a B- in the Baptist World Aid Ethical Fashion Report 2018

COUNTRY ROAD GROUP

- Country Road Group received a A- in the Baptist World Aid Ethical Fashion Report 2018
- Country Road Group was named a finalist for Sustainability Leadership in the 'Large Business' category in the 2017 Banksia Sustainability Awards
- Country Road Group was named a finalist in the 2018 Inside Retail 'Corporate Social Responsibility Initiative of the Year' category.
- Country Road Group Logistics received an award for Excellence in Sustainability as well as for Logistics in the 2017 Wyndham Business Awards



To find out more about
what we're doing, visit

We appreciate any feedback on our Good Business Journey Report.
Please contact GoodBusinessJourney@woolworths.co.za
