



**WOOLWORTHS HOLDINGS LIMITED**  
*2019 Awards, Recognition, Highlights, and Achievements*

# EXTERNAL REVIEWS OF SUSTAINABILITY PERFORMANCE AND REPORTING

## THIS YEAR, THE GROUP'S SUSTAINABILITY PERFORMANCE AND REPORTING THEREON ACHIEVED THE FOLLOWING ACCOLADES:

### STOCK EXCHANGE INDICES

Woolworths Holdings was included in the FTSE/JSE Responsible Investment Top 30 Index for 2018/2019



The FTSE/JSE Responsible Investment Index assesses the environmental, social and governance (ESG) performance of all companies with a full listing on the main board of the JSE.

The FTSE/JSE Responsible Investment Top 30 Index comprises the 30 top-scoring companies included in the FTSE/JSE Responsible Investment Index.

Woolworths Holdings was included in the FTSE4Good Emerging Index Series for 2018/2019



The FTSE4Good Emerging Index Series comprises companies achieving an overall ESG (environment, social and governance) rating of 2.5 or more out of 5 when the FTSE4Good criteria are applied to the companies included in the FTSE Emerging Index. The FTSE Emerging Index includes companies from over 20 emerging countries, including South Africa.

Woolworths Holdings was included in the 2018/2019 Dow Jones Sustainability Index for the eighth year in succession



The starting universe of the Dow Jones Sustainability Index (DJSI) is the S&P Global Broad Market Index. All companies in this universe are assessed against the DJSI criteria, and only those that perform in the top 10% are ultimately included in the DJSI.

As one of the top-scoring companies, Woolworths Holdings qualified for inclusion in The Sustainability Yearbook 2019 and received the Bronze Class distinction for excellent sustainability performance.

### OTHER

In the 2018 Carbon Disclosure Project (CDP), Woolworths Holdings was ranked as follows:

- B in CDP Climate
- B- in CDP Water
- In CDP Forests:
  - C in Timber
  - B in Palm oil
  - C in Cattle products
  - C in Soy



The CDP assesses companies' reporting of their environmental impacts with regards to water, climate change, and deforestation, including the governance and risk management thereof. Submission to the CDP is on a voluntary basis.

The assessment is based on companies' responses to a set questionnaire developed by the CDP and companies are ranked from A to D-.

In the 2019 Baptist World Aid and Ethical Fashion Report

- David Jones was awarded a B
- Country Road Group was awarded an A-

Baptist World Aid (BWA) is a Christian aid and development organisation that partners with Australian Christians to end poverty. BWA assesses companies using a set questionnaire.

The annual Ethical Fashion Report grades companies from A+ to F, based on the strength of their systems to mitigate against the risks of forced labour, child labour, and exploitation in their supply chains.

## AWARDS AND RECOGNITION RECEIVED

THE FOLLOWING EXTERNAL AWARDS AND RECOGNITION RELATED TO THE GOOD BUSINESS JOURNEY WERE RECEIVED DURING THE YEAR:

### WOOLWORTHS

- Woolworths was highlighted as one of the top two African companies in the GlobeScan-SustainAbility Survey
- Woolworths was a finalist at the 16th Annual National Business Awards for the National Business of the Year Award
- MySchool MyVillage MyPlanet won three awards at the 2018 Loyalty Magazine Awards for these categories:
  - Regional Loyalty Champions of the Year: Middle East and Africa
  - Best Corporate Social Responsibility Initiative Linked to Loyalty
  - Best Long-term Loyalty Programme
- The Woolworths Human Resources (HR) Learning and Development team was awarded the Institute of People Management (IPM) Team of the Year Award. IPM is the largest professional membership body for HR in Southern Africa
- Woolworths won a Legends of Empowerment Award at the 2019 Top Empowerment Awards. These awards celebrate success and honour those who have made a major or significant contribution to transformation in South Africa
- Woolworths won Best Sustainable Display at the annual Creative Retail Awards in London for the Christmas 2018 window displays entitled 'Magical botanical gifting window: plastic waste'. It incorporated 3-D flower artworks featuring striking, oversized models of iconic proteas that were handcrafted by South African women using recycled plastic bottles, plastic cutlery and plastic hangers. 2-litre milk bottles, 5 and 1.5-litre water bottles, as well as many common single-use plastic items such as cutlery and hangers, were cleverly incorporated into the beautiful designs.
- Woolworths won the Best Use of Social Media at the Content Council's Pearl Impact Award, presented in New York, for the digitally led 'Bring It Home' Christmas campaign. The 'Bring it Home' campaign gave customers the chance to bring their loved ones home to share in their Christmas celebrations. 100 lucky winners were selected from the nominations received, and these festive homecoming stories were shared via video and social media
- In the 15th Sunday Times Generation Next Awards, Woolworths won the Coolest Grocery Store category

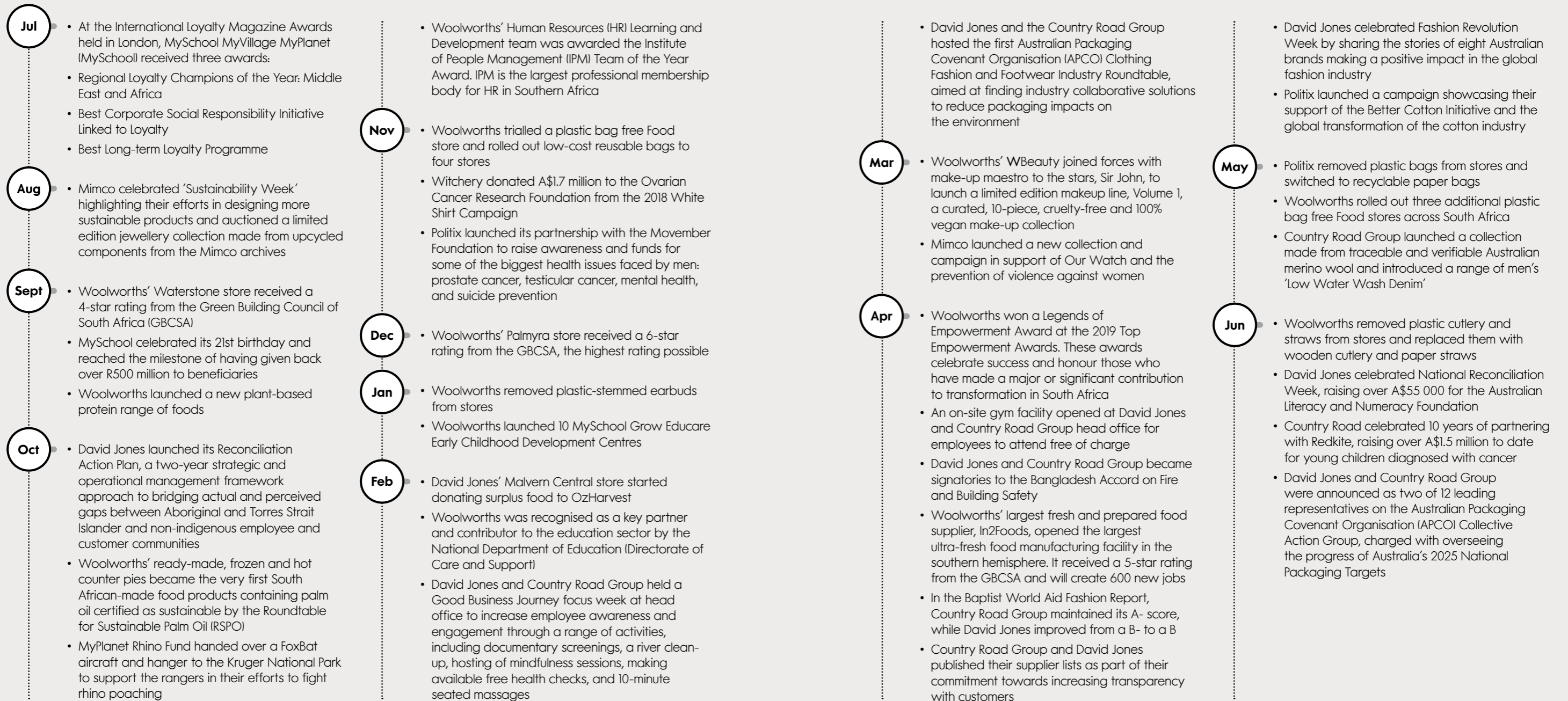
### DAVID JONES

- David Jones was announced as one of 12 leading representatives on the Australian Packaging Covenant Organisation (APCO) Collective Action Group, charged with overseeing the progress of Australia's 2025 National Packaging Targets

### COUNTRY ROAD GROUP

- Country Road Group was announced as one of 12 leading representatives on the Australian Packaging Covenant Organisation (APCO) Collective Action Group, charged with overseeing the progress of Australia's 2025 National Packaging Targets

# SELECTED GOOD BUSINESS JOURNEY HIGHLIGHTS AND ACHIEVEMENTS FOR THE YEAR



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**To find out more about  
what we're doing, visit**

**We appreciate any feedback on our Good Business Journey Report.  
Please contact [GoodBusinessJourney@woolworths.co.za](mailto:GoodBusinessJourney@woolworths.co.za)**

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