

WOOLWORTHS HOLDINGS LIMITED 2019 Awards, Recognition, Highlights, and Achievements

EXTERNAL REVIEWS OF SUSTAINABILITY PERFORMANCE AND REPORTING

THIS YEAR, THE GROUP'S SUSTAINABILITY PERFORMANCE AND REPORTING THEREON ACHIEVED THE FOLLOWING ACCOLADES:

STOCK EXCHANGE INDICES

Woolworths Holdings was included in the FTSE/JSE Responsible Investment Top 30 Index for 2018/2019

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The FTSE/JSE Responsible Investment Index assesses the environmental, social and governance (ESG) performance of all companies with a full listing on the main board of the JSE.

The FTSE/JSE Responsible Investment Top 30 Index comprises the 30 topscoring companies included in the FTSE/JSE Responsible Investment Index.

Woolworths Holdings was included in the FTSE4Good Emerging Index Series for 2018/2019



The FTSE4Good Emerging Index Series comprises companies achieving an overall ESG (environment, social and governance) rating of 2.5 or more out of 5 when the FTSE4Good criteria are applied to the companies included in the FTSE Emerging Index. The FTSE Emerging Index includes companies from over 20 emerging countries, including South Africa.

Woolworths Holdings was included in the 2018/2019 Dow Jones Sustainability Index for the eighth year in succession

Dow Jones
Sustainability Indices
In Collaboration with RobecoSAM (



The starting universe of the Dow Jones Sustainability Index (DJSI) is the S&P Global Broad Market Index. All companies in this universe are assessed against the DJSI criteria, and only those that perform in the top 10% are ultimately included in the DJSI.

As one of the top-scoring companies, Woolworths Holdings qualified for inclusion in The Sustainability Yearbook 2019 and received the Bronze Class distinction for excellent sustainability performance.

OTHER

In the 2018 Carbon Disclosure Project (CDP), Woolworths Holdings was ranked as follows:

- B in CDP Climate
- B- in CDP Water

 CDP Farrants
- In CDP Forests: - C in Timber
- B in Palm oil
- C in Cattle products
- C in Sov



The CDP assesses companies' reporting of their environmental impacts with regards to water, climate change, and deforestation, including the governance and risk management thereof. Submission to the CDP is on a voluntary basis

The assessment is based on companies' responses to a set questionnaire developed by the CDP and companies are ranked from A to D-.

In the 2019 Baptist World Aid and Ethical Fashion Report

- David Jones was awarded a B
- Country Road Group was awarded an A-

Baptist World Aid (BWA) is a Christian aid and development organisation that partners with Australian Christians to end poverty. BWA assesses companies using a set questionnaire.

The annual Ethical Fashion Report grades companies from A+ to F, based on the strength of their systems to mitigate against the risks of forced labour, child labour, and exploitation in their supply chains.

AWARDS AND RECOGNITION RECEIVED

THE FOLLOWING EXTERNAL AWARDS AND RECOGNITION RELATED TO THE GOOD BUSINESS JOURNEY WERE RECEIVED DURING THE YEAR:

WOOLWORTHS

- Woolworths was highlighted as one of the top two African companies in the GlobeScan-SustainAbility Survey
- Woolworths was a finalist at the 16th Annual National Business Awards for the National Business of the Year Award
- MySchool MyVillage MyPlanet won three awards at the 2018 Loyalty Magazine Awards for these categories:
- Regional Loyalty Champions of the Year: Middle East and Africa
- Best Corporate Social Responsibility Initiative Linked to Loyalty
- Best Long-term Loyalty Programme
- The Woolworths Human Resources (HR) Learning and Development team was awarded the Institute of People Management (IPM) Team of the Year Award. IPM is the largest professional membership body for HR in Southern Africa
- Woolworths won a Legends of Empowerment Award at the 2019 Top Empowerment Awards. These awards celebrate success and honour those who have made a major or significant contribution to transformation in South Africa
- Woolworths won Best Sustainable Display at the annual Creative Retail Awards in London for the Christmas 2018 window
 displays entitled 'Magical botanical gifting window: plastic waste'. It incorporated 3-D flower artworks featuring striking,
 oversized models of iconic proteas that were handcrafted by South African women using recycled plastic bottles, plastic
 cutlery and plastic hangers. 2-litre milk bottles, 5 and 1.5-litre water bottles, as well as many common single-use plastic
 items such as cutlery and hangers, were cleverly incorporated into the beautiful designs.
- Woolworths won the Best Use of Social Media at the Content Council's Pearl Impact Award, presented in New York, for
 the digitally led 'Bring It Home' Christmas campaign. The 'Bring it Home' campaign gave customers the chance to bring
 their loved ones home to share in their Christmas celebrations. 100 lucky winners were selected from the nominations
 received, and these festive homecoming stories were shared via video and social media
- In the 15th Sunday Times Generation Next Awards, Woolworths won the Coolest Grocery Store category

DAVID JONES

• David Jones was announced as one of 12 leading representatives on the Australian Packaging Covenant Organisation (APCO) Collective Action Group, charged with overseeing the progress of Australia's 2025 National Packaging Targets

COUNTRY ROAD GROUP

 Country Road Group was announced as one of 12 leading representatives on the Australian Packaging Covenant Organisation (APCO) Collective Action Group, charged with overseeing the progress of Australia's 2025 National Packaging Targets

SELECTED GOOD BUSINESS JOURNEY HIGHLIGHTS AND ACHIEVEMENTS FOR THE YEAR



- At the International Loyalty Magazine Awards held in London, MySchool MyVillage MyPlanet (MySchool) received three awards:
- Regional Loyalty Champions of the Year: Middle East and Africa
- Best Corporate Social Responsibility Initiative Linked to Loyalty
- Best Long-term Loyalty Programme



Mimco celebrated 'Sustainability Week'
highlighting their efforts in designing more
sustainable products and auctioned a limited
edition jewellery collection made from upcycled
components from the Mimco archives



- Woolworths' Waterstone store received a 4-star rating from the Green Building Council of South Africa (GBCSA)
- MySchool celebrated its 21st birthday and reached the milestone of having given back over R500 million to beneficiaries
- Woolworths launched a new plant-based protein range of foods



- David Jones launched its Reconciliation Action Plan, a two-year strategic and operational management framework approach to bridging actual and perceived gaps between Aboriginal and Torres Strait Islander and non-indigenous employee and customer communities
- Woolworths' ready-made, frozen and hot counter pies became the very first South African-made food products containing palm oil certified as sustainable by the Roundtable for Sustainable Palm Oil (RSPO)
- MyPlanet Rhino Fund handed over a FoxBat aircraft and hanger to the Kruger National Park to support the rangers in their efforts to fight rhino poaching

 Woolworths' Human Resources (HR) Learning and Development team was awarded the Institute of People Management (IPM) Team of the Year Award. IPM is the largest professional membership body for HR in Southern Africa



- Woolworths trialled a plastic bag free Food store and rolled out low-cost reusable bags to four stores
- Witchery donated A\$1.7 million to the Ovarian Cancer Research Foundation from the 2018 White Shirt Campaign
- Politix launched its partnership with the Movember Foundation to raise awareness and funds for some of the biggest health issues faced by men: prostate cancer, testicular cancer, mental health, and suicide prevention



 Woolworths' Palmyra store received a 6-star rating from the GBCSA, the highest rating possible



- Woolworths removed plastic-stemmed earbuds from stores
- Woolworths launched 10 MySchool Grow Educare Early Childhood Development Centres



- David Jones' Malvern Central store started donating surplus food to OzHarvest
- Woolworths was recognised as a key partner and contributor to the education sector by the National Department of Education (Directorate of Care and Support)
- David Jones and Country Road Group held a Good Business Journey focus week at head office to increase employee awareness and engagement through a range of activities, including documentary screenings, a river cleanup, hosting of mindfulness sessions, making available free health checks, and 10-minute seated massages

 David Jones and the Country Road Group hosted the first Australian Packaging Covenant Organisation (APCO) Clothing Fashion and Footwear Industry Roundtable, aimed at finding industry collaborative solutions to reduce packaging impacts on the environment



- Woolworths' WBeauty joined forces with make-up maestro to the stars, Sir John, to launch a limited edition makeup line, Volume 1, a curated, 10-piece, cruelty-free and 100% vegan make-up collection
- Mimco launched a new collection and campaign in support of Our Watch and the prevention of violence against women



- Woolworths won a Legends of Empowerment Award at the 2019 Top Empowerment Awards. These awards celebrate success and honour those who have made a major or significant contribution to transformation in South Africa
- An on-site gym facility opened at David Jones and Country Road Group head office for employees to attend free of charge
- David Jones and Country Road Group became signatories to the Bangladesh Accord on Fire and Buildina Safety
- Woolworths' largest fresh and prepared food supplier, In2Foods, opened the largest ultra-fresh food manufacturing facility in the southern hemisphere. It received a 5-star rating from the GBCSA and will create 600 new jobs
- In the Baptist World Aid Fashion Report, Country Road Group maintained its A-score, while David Jones improved from a B- to a B
- Country Road Group and David Jones published their supplier lists as part of their commitment towards increasing transparency with customers

- David Jones celebrated Fashion Revolution
 Week by sharing the stories of eight Australian
 brands making a positive impact in the global
 fashion industry
- Politix launched a campaign showcasing their support of the Better Cotton Initiative and the global transformation of the cotton industry



- Politix removed plastic bags from stores and switched to recyclable paper bags
- Woolworths rolled out three additional plastic bag free Food stores across South Africa
- Country Road Group launched a collection made from traceable and verifiable Australian merino wool and introduced a range of men's 'Low Water Wash Denim'



- Woolworths removed plastic cutlery and straws from stores and replaced them with wooden cutlery and paper straws
- David Jones celebrated National Reconciliation Week, raising over A\$55 000 for the Australian Literacy and Numeracy Foundation
- Country Road celebrated 10 years of partnering with Redkite, raising over A\$1.5 million to date for young children diagnosed with cancer
- David Jones and Country Road Group were announced as two of 12 leading representatives on the Australian Packaging Covenant Organisation (APCO) Collective Action Group, charged with overseeing the progress of Australia's 2025 National Packaging Targets

To find out more about what we're doing, visit

We appreciate any feedback on our Good Business Journey Report. Please contact <u>GoodBusinessJourney@woolworths.co.za</u>
