



**WOOLWORTHS HOLDINGS LIMITED**







*2020 Assurance Summary*











**START**

# ASSURANCE SUMMARY

*All Good Business Journey focus areas and related key performance indicators (KPIs) are subject to internal line and senior management reviews and reporting processes. Certain aspects of these focus areas are then further subjected to either an internal or external assurance process.*

*Currently, the following combination of verification or assurance is obtained on information and programmes that are part of the Good Business Journey:*

TYPE OF ASSURANCE	SCOPE	RELATED GBJ FOCUS AREA	SERVICE PROVIDER	CRITERIA
INTERNAL AUDIT	Occupational health and safety at stores and distribution centres	 Health & Wellness	Woolworths Internal Audit	Woolworths stores and distribution centre effectiveness reviews based on the risk and control matrix (IRACMI) / audit programme
	Selected KPIs reported internally as part of the Sustainability Scorecard reporting process	Various	Woolworths Internal Audit	Woolworths' own internally defined criteria for the measurement and reporting of KPIs
EXTERNAL VERIFICATION OR ASSURANCE	<ul style="list-style-type: none"> <li>Application of the AA1000 AccountAbility Principles of Inclusivity, Materiality, Responsiveness and Impact</li> <li>Specified KPIs in the 2020 GBJ Report:               <ul style="list-style-type: none"> <li>The water usage for Woolworths head office, stores, and distribution centres (kl)</li> <li>The percentage of Woolworths private label Fashion, Beauty and Home lines locally sourced (%)</li> <li>Percentage change in reusable bag sales (%)</li> <li>Percentage change in Food plastic bag sales per transaction (%)</li> <li>Percentage of Woolworths Food private label products with a sustainability attribute (%)</li> <li>Good Business Journey savings (Rands)</li> </ul> </li> <li>Selected statements in the 2020 GBJ Report within the management approach disclosures on ethical sourcing, waste, water, and climate change and energy</li> </ul>	 Water  Ethical Sourcing  Waste  Energy & Climate Change	Environmental Resources Management Southern Africa (ERM), a leading global provider of environmental, health, safety, risk, social consulting and sustainability-related services	AA1000 AccountAbility Principles Standard (2008) with the 2018 Addendum and Woolworths' own internally defined criteria for the measurement and reporting of KPIs
	<ul style="list-style-type: none"> <li>David Jones greenhouse gas emissions data used in reporting in accordance with the National Greenhouse and Energy Reporting Act in Australia</li> </ul>	 Energy & Climate Change	Ernst & Young (EY) Australia, a multinational professional services firm. It provides assurance (including financial audit), tax, consulting and advisory services to companies	National Greenhouse and Energy Reporting Act in Australia

TYPE OF ASSURANCE	SCOPE	RELATED GBJ FOCUS AREA	SERVICE PROVIDER	CRITERIA
<b>EXTERNAL VERIFICATION OR ASSURANCE</b>	• WHL Group carbon footprint data	 Energy & Climate Change	Global Carbon Exchange (GCX), a boutique sustainability advisory firm	GHG Protocol Corporate Accounting and Reporting Standard
	• Woolworths Farming for the Future programme	 Sustainable Farming	An independent specialist agronomy firm	Farming for the Future standard, covering management of soil biology, water use efficiency, crop protection, energy use, irrigation efficiency, and leakages and wastewater management
	• WHL Group suppliers' compliance to the Group Codes of Conduct	 Ethical Sourcing	Various social and ethical audit and certification service providers across the globe, including: IBL, Intertek, Bureau Veritas, SGS, SAI Global, Partner Africa, and TUV	Various global audit and certification standards, including: WRAP, SMETA, SIZA, WIETA, IBL Ethical Audit, SA 8000, BSCI, Betterwork
	• Food safety and hygiene at all Woolworths stores, distribution centres (DCs) and suppliers	 Health & Wellness	An independent organisation specialising in food safety management systems auditing and technical support services for retail clients	Woolworths Food Safety and Quality Guidelines, incorporating relevant legislative requirements
	• Woolworths free range beef, lamb, and Kinder to Sows pork	 Sustainable Farming	SAMIC, DAFF assignee	Woolworths Free Range and Kinder to Sows Guidelines, incorporating relevant best practice and legislative requirements
	• Woolworths free range chicken and eggs	 Sustainable Farming	An independent service provider of quality, health and safety, environmental and food safety solutions for various industries	Woolworths Free Range Broiler and Egg Production Guidelines, incorporating relevant best practice and legislative requirements
	• Woolworths rBST-free milk	 Sustainable Farming	An independent laboratory and agency, charged with promotion of compliance	Woolworths specifications, incorporating industry requirements
	• Animal welfare at selected Woolworths farms	 Sustainable Farming	An independent, international food sustainability research, data and consultancy business	International best practice
	• WHL Group BBBEE score	 People & Transformation  Social Development	SNG Grant Thornton, an international firm specialising in independent assurance, advisory and tax services	Broad-Based Black Economic Empowerment Act Codes of Good Practice

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what we're doing, visit

We appreciate any feedback on our Good Business Journey Report.  
Please contact [GoodBusinessJourney@woolworths.co.za](mailto:GoodBusinessJourney@woolworths.co.za)

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