

WOOLWORTHS HOLDINGS LIMITED
2020 Position Statements, Guidelines, and Policies

POSITION STATEMENTS, GUIDELINES, AND POLICIES

We have various publicly available position statements that guide us in our Good Business Journey:



1. SUSTAINABLE FARMING

GENETICALLY MODIFIED ORGANISMS (GMOs)

Our preference is to avoid the use of GMOs in Woolworths-branded foods. We are continuously investigating sustainable and commercially viable alternatives, and remain committed to reducing the number of products that contain ingredients from GM crop sources. As at 30 June 2019, 100% of Woolworths' private label food products and pet food are GMO-free.

USEFUL LINK

WOOLWORTHS' GMO POSITION STATEMENT

ANIMAL WELFARE

We believe it is our ethical obligation to ensure that our suppliers treat all the animals in our supply chain with respect and in the most humane way possible. We believe animals should have lives worth living.

USEFUL LINKS

- # WOOLWORTHS' ANIMAL WELFARE POSITION STATEMENT
- ## DAVID JONES' ANIMAL WELFARE POLICY
- ## DAVID JONES' FUR, FAUX FUR AND ANGORA POSITION STATEMENTS
- **© COUNTRY ROAD GROUP'S ANIMAL WELFARE POLICY**



2. ENERGY AND CLIMATE CHANGE

Woolworths recognises that climate change is a major issue that the retail sector contributes to through our operations and our supply chains. We have concentrated efforts to mitigate and adapt to climate change.

USEFUL LINK



3. ETHICAL SOURCING

SUSTAINABLE COCOA

We support responsible cocoa farming by sourcing more and more certified sustainable cocoa.

USEFUL LINKS

⊕ WOOLWORTHS' COCOA POSITION STATEMENT

DAVID JONES' POSITION STATEMENT ON SUSTAINABLE COCOA

SUSTAINABLE PALM OIL

As the first South African company to become a member of the global Roundtable on Sustainable Palm Oil (RSPO), Woolworths is helping to promote and raise awareness of the need for sustainable palm oil. Palm oil is a versatile raw material used for food and non-food industries and contributes to economic development.

USEFUL LINK

WOOLWORTHS' PALM OIL POSITION STATEMENT

CLOTHING

Most of us don't fully understand the environmental impact of our clothes. From their production to the materials that make them, all the way to transportation and washing, clothes can have a significant impact on the environment. Woolworths is committed to sourcing and manufacturing clothing responsibly, and in a manner that aims to reduce the environmental impact thereof.

USEFUL LINKS

- ⊕ WOOLWORTHS' SUSTAINABLE CLOTHING POSITION STATEMENT
- ⊕ COUNTRY ROAD GROUP'S ENVIRONMENTAL CODE OF PRACTICE FOR DYEING, PRINTING AND FINISHING
- ## DAVID JONES' HARMFUL SUBSTANCES POLICY

ETHICAL TRADING

We are on a journey to better manage our ethical supply chain and to take more responsibility for improving the lives of workers in our South African and global supply chains. In doing this, we partner with credible organisations and standards to increase transparency and to encourage more sustainable practices.

USEFUL LINKS

- **WOOLWORTHS HOLDINGS' ETHICAL TRADE POSITION STATEMENT**
- ⊕ COUNTRY ROAD GROUP'S CODE OF LABOUR PRACTICE
- ## DAVID JONES' SUPPLIER CODE OF CONDUCT

DEFORESTATION

Woolworths recognises the environmental and social importance of safeguarding the world's last remaining ancient and endangered forests, as well as the role of reducing deforestation and forest degradation in mitigating climate change. As part of our Good Business Journey, we are dedicated to selling products that cause the minimum harm to the natural environment, help maintain biodiversity, and help improve the lives of workers in the supply chain.

USEFUL LINK

WOOLWORTHS' DEFORESTATION POSITION STATEMENT



4. WASTE

FOOD WASTE

According to the South African National Policy on Food and Nutrition Security, approximately 9 million tonnes of food is wasted in South Africa each year. We have committed to reducing the amount of food wasted across our supply chain as well as finding ways to promote food security.

USEFUL LINK

⊕ WOOLWORTHS' FOOD WASTE POSITION STATEMENT

PACKAGING

We try to ensure our products remain protected in transit so that additional waste is not created. In the case of food, we also want it to remain safe and hygienic, and to extend its shelf life for as long as possible so that additional food waste is not created.

USEFUL LINKS

- **WOOLWORTHS' PACKAGING POSITION STATEMENT**
- ⊕ DAVID JONES' GUIDING PRINCIPLES FOR SUSTAINABLE PACKAGING



5. WATER

We're doing all sorts of things to reduce water consumption, from harvesting rainwater at some of our stores to working with our suppliers to reduce water use through our Farming for the Future programme and our water stewardship programmes.

USEFUL LINK

⊕ WOOLWORTHS' WATER POSITION STATEMENT

MORE DETAILED INFORMATION ON SPECIFIC TOPICS IS AVAILABLE ON OUR WEBSITE, WWW.WOOLWORTHS.CO.ZA

SUSTAINABLE FARMING: FREE RANGE

Woolworths continues to sell extensive lines of free range chicken, duck, beef, and lamb, which means the animals are allowed to roam freely, eat a natural diet, and are not given routine antibiotics or growth promoters.

⊕ WOOLWORTHS' FREE RANGE CHICKEN AND DUCK

USEFUL LINKS

⊕ WOOLWORTHS' FREE RANGE BEEF

⊕ WOOLWORTHS' FREE RANGE LAMB

SUSTAINABLE FARMING: rBST (Recombinant bovine somatotropin)

BST is a naturally occurring hormone produced by dairy cows to regulate their milk production. rBST is a synthetic version of BST, often given to cows to increase their milk production. Since 2002, Woolworths has not administered rBST to any of our Ayrshire dairy cows.

USEFUL LINK # rBST-FREE MILK

SUSTAINABLE FARMING: KINDER TO SOWS

Woolworths has reduced the period sows are confined from the full 16-week pregnancy down to just seven days to allow for easier handling of the sow during artificial insemination and until pregnancy is confirmed.

USEFUL LINK # KINDER TO SOWS PORK

WE HAVE A VARIETY OF INTERNAL POLICIES, CODES, AND GUIDELINES COVERING VARIOUS TOPICS, INCLUDING:

- Good food
- Free range
- Antibiotic use
- Sustainable seafood
- Detox

- Sandblasting
- Packaging
- Product safety and recall
- Employee remuneration and benefits
- Employee leave



To find out more about what we're doing, visit

We appreciate any feedback on our Good Business Journey Report. Please contact <u>GoodBusinessJourney@woolworths.co.za</u>