



**WWHL**







**WOOLWORTHS HOLDINGS LIMITED**











*2021 Assurance Summary*

**START**

# ASSURANCE SUMMARY

*All Good Business Journey focus areas and related key performance indicators (KPIs) are subject to internal line and senior management reviews and reporting processes. Certain aspects of these focus areas are then further subjected to either an internal or external assurance process. Currently, the following combination of verification or assurance is obtained on information and programmes that are part of the Good Business Journey:*

TYPE OF ASSURANCE	SCOPE	RELATED GBJ FOCUS AREA	SERVICE PROVIDER	CRITERIA
<p><b>INTERNAL AUDIT</b></p>	<ul style="list-style-type: none"> <li>Occupational health and safety at stores and distribution centres</li> </ul>	 <p>HEALTH AND WELLNESS</p>	<p>Woolworths Internal Audit</p>	<p>Woolworths stores and distribution centres effectiveness reviews based on the risk and control matrix (RACM) audit programme</p>
	<ul style="list-style-type: none"> <li>Selected KPIs reported internally as part of the Sustainability Scorecard reporting process</li> </ul>	<p>Various</p>	<p>Woolworths Internal Audit</p>	<p>Woolworths own internally defined criteria for the measurement and reporting of KPIs</p>
<p><b>EXTERNAL VERIFICATION OR ASSURANCE</b></p>	<ul style="list-style-type: none"> <li>Application of the AccountAbility AA1000 Principles of Inclusivity, Materiality, Responsiveness, and Impact</li> <li>Specified KPIs in the 2021 GBJ Report                             <ul style="list-style-type: none"> <li>The water usage for Woolworths head office, stores, and distribution centres (kilolitres)</li> <li>Percentage of Woolworths branded Fashion, Beauty and Homeware (FBH) locally sourced (%)</li> <li>Percentage change in reusable bag sales (%)</li> <li>Percentage change in Food plastic bag sales per transaction (%)</li> <li>Percentage of Woolworths Food private label products with a sustainability attribute (%)</li> <li>Percentage of Woolworths FBH supplier sites meeting social and ethical compliance requirements (%)</li> <li>Percentage of Woolworths Food supplier sites meeting social and ethical compliance requirements (%)</li> <li>Good Business Journey savings (rand)</li> </ul> </li> <li>Assertions of the management approach disclosures on Energy and Climate Change and Packaging and Waste</li> </ul>	 <p>WATER</p>  <p>ETHICAL SOURCING</p>  <p>PACKAGING AND WASTE</p>  <p>ENERGY AND CLIMATE CHANGE</p>	<p>Environmental Resources Management Southern Africa (ERM), a member of the ERM Group: a leading global provider of environmental, health, safety, risk, social consulting and sustainability-related services</p>	<p>AccountAbility AA1000 Assurance Standard (AA1000AS v3), including the AccountAbility Principles (AA1000AP, 2018), and Woolworths own internally defined 'measurement and reporting criteria' for the selected KPIs in effect for the reporting period</p>
	<ul style="list-style-type: none"> <li>David Jones greenhouse gas emissions data used in reporting in accordance with the National Greenhouse and Energy Reporting Act in Australia</li> </ul>	 <p>ENERGY AND CLIMATE CHANGE</p>	<p>Ernst &amp; Young (EY) Australia, a multinational professional services firm. It provides assurance (including financial audit), tax, consulting, and advisory services to companies</p>	<p>National Greenhouse and Energy Reporting Act in Australia</p>

TYPE OF ASSURANCE	SCOPE	RELATED GBJ FOCUS AREA	SERVICE PROVIDER	CRITERIA
<b>EXTERNAL VERIFICATION OR ASSURANCE</b>	<ul style="list-style-type: none"> <li>WHL Group carbon footprint data</li> </ul>	 ENERGY AND CLIMATE CHANGE	Global Carbon Exchange (GCX), a boutique sustainability advisory firm	GHG Protocol Corporate Accounting and Reporting Standard
	<ul style="list-style-type: none"> <li>Woolworths Farming for the Future programme</li> </ul>	 SUSTAINABLE FARMING	An independent specialist agronomy firm	Farming for the Future standard, covering management of soil biology, water-use efficiency, crop protection, energy use, irrigation efficiency, and leakages and wastewater management
	<ul style="list-style-type: none"> <li>WHL Group suppliers' compliance with the Supplier Codes of Conduct</li> </ul>	 ETHICAL SOURCING	Various social and ethical audit and certification service providers across the globe, including IBL, Intertek, Bureau Veritas, SGS, SAI Global, Partner Africa, and TÜV	Various global audit and certification standards, including WRAP, SMETA, SIZA, WIETA, IBL Ethical Audit, SA 8000, BSCI, and BetterWork
	<ul style="list-style-type: none"> <li>Food safety and hygiene at all Woolworths stores, distribution centres (DCs), and suppliers</li> </ul>	 HEALTH AND WELLNESS	An independent organisation specialising in food safety management systems auditing and technical support services for retail clients	Woolworths Food Safety and Quality Guidelines, incorporating relevant legislative requirements
	<ul style="list-style-type: none"> <li>Woolworths Free Range beef, lamb, and Kinder to Sows pork</li> </ul>	 SUSTAINABLE FARMING	SAMIC, DAFF assignee	Woolworths Free Range and Kinder to Sows Guidelines, incorporating relevant best practice and legislative requirements
	<ul style="list-style-type: none"> <li>Woolworths Free Range chicken and eggs</li> </ul>	 SUSTAINABLE FARMING	An independent service provider of quality, health and safety, environmental, and food safety solutions for various industries	Woolworths Free Range Broiler and Egg Production Guidelines, incorporating relevant best practice and legislative requirements
	<ul style="list-style-type: none"> <li>Woolworths rBST-free milk</li> </ul>	 SUSTAINABLE FARMING	An independent laboratory and agency charged with promotion of compliance	Woolworths specifications, incorporating industry requirements
	<ul style="list-style-type: none"> <li>Animal welfare at selected Woolworths SA farms</li> </ul>	 SUSTAINABLE FARMING	An independent, international food sustainability research, data, and consultancy business	International best practice
	<ul style="list-style-type: none"> <li>WHL Group BBBEE score</li> </ul>	 PEOPLE   SOCIAL DEVELOPMENT	VQS, a full-service verification, accounting and advisory firm	Broad-based Black Economic Empowerment Act Codes of Good Practice

*To find out more about what we're doing, visit*

*We appreciate any feedback on our Good Business Journey Report.  
Please contact [GoodBusinessJourney@woolworths.co.za](mailto:GoodBusinessJourney@woolworths.co.za)*