

WOOLWORTHS HOLDINGS LIMITED






GOOD BUSINESS JOURNEY REPORT






2022 ASSURANCE SUMMARY





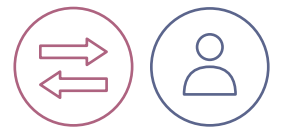
START

ASSURANCE SUMMARY

All Good Business Journey focus areas and related key performance indicators (KPIs) are subject to internal line and senior management reviews and reporting processes. Certain aspects of these focus areas are then further subjected to either an internal or external assurance process. Currently, the following combination of verification or assurance is obtained on information and programmes that are part of the Good Business Journey:

TYPE OF ASSURANCE	SCOPE, I.E. WHAT IS AUDITED	RELATED GBJ FOCUS AREA	SERVICE PROVIDER	CRITERIA
<p>INTERNAL AUDIT</p>	<ul style="list-style-type: none"> Occupational health and safety at stores and distribution centres 	 HEALTH AND WELLNESS	Woolworths Internal Audit	Woolworths stores and distribution centres effectiveness reviews based on the risk and control matrix (RACM) audit programme
	<ul style="list-style-type: none"> Selected KPIs reported internally as part of the Sustainability Scorecard reporting process 	Various		Woolworths' own internally defined criteria for the measurement and reporting of KPIs
<p>EXTERNAL VERIFICATION OR ASSURANCE</p>	<ul style="list-style-type: none"> Application of the AccountAbility AA1000 Principles of Inclusivity, Materiality, Responsiveness, and Impact Specified KPIs in the 2022 GBJ Report: <ul style="list-style-type: none"> - The water usage for Woolworths head office, stores, and distribution centres (kilolitres) - Percentage of Woolworths private label Fashion, Beauty and Home (FBH) lines locally sourced (%) - Percentage change in reusable bag sales (%) - Percentage change in Food plastic bag sales per transaction (%) - Percentage of Woolworths Food private label products with a sustainability attribute (%) - Percentage of Woolworths FBH supplier sites meeting social and ethical compliance requirements (%) - Percentage of Woolworths Food supplier sites meeting social and ethical compliance requirements (%) - Percentage of Country Road Group supplier sites meeting social and ethical compliance requirements (%) - Percentage of David Jones private label supplier sites meeting social and ethical compliance requirements (%) - Good Business Journey savings (rand) Assertions of the management approach disclosures on Ethical Sourcing, Packaging and Waste, Water, and Energy and Climate Change 	 PACKAGING AND WASTE  ETHICAL SOURCING  ENERGY AND CLIMATE CHANGE  WATER	Environmental Resources Management Southern Africa (Pty) Ltd (ERM), a member of the ERM Group: a leading global provider of environmental, health, safety, risk, social consulting, and sustainability-related services	AccountAbility AA1000 Assurance Standard (AA1000AS v3), including the AccountAbility Principles (AA1000AP, 2018), and Woolworths' own internally defined 'measurement and reporting criteria' for the selected KPIs in effect for the reporting period

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<p>EXTERNAL VERIFICATION OR ASSURANCE</p>	<ul style="list-style-type: none"> David Jones greenhouse gas emissions data used in reporting in accordance with the National Greenhouse and Energy Reporting Act in Australia 	 <p>ENERGY AND CLIMATE CHANGE</p>	<p>Ernst & Young (EY) Australia, a multinational professional services firm. It provides assurance (including financial audit), tax, consulting, and advisory services to companies</p>	<p>National Greenhouse and Energy Reporting Act in Australia</p>
	<ul style="list-style-type: none"> WHL Group carbon footprint data 	 <p>ENERGY AND CLIMATE CHANGE</p>	<p>Global Carbon Exchange (GCX), a boutique sustainability advisory firm</p>	<p>GHG Protocol Corporate Accounting and Reporting Standard</p>
	<ul style="list-style-type: none"> Woolworths Farming for the Future programme 	 <p>SUSTAINABLE FARMING</p>	<p>An independent specialist environmental assessment firm</p>	<p>Farming for the Future standard, covering management of soil health, water-use efficiency, crop protection, energy use, irrigation efficiency, and leakages and wastewater management</p>
	<ul style="list-style-type: none"> WHL Group suppliers' compliance with the Supplier Codes of Conduct 	 <p>ETHICAL SOURCING</p>	<p>Various social and ethical audit and certification service providers across the globe, including IBL, Intertek, Bureau Veritas, SGS, SAI Global, Partner Africa, and TÜV</p>	<p>Various global audit and certification standards, including WRAP, SMETA, SIZA, WIETA, IBL Ethical Audit, SA 8000, BSCI, and BetterWork</p>
	<ul style="list-style-type: none"> Food safety and hygiene at all Woolworths stores, distribution centres, and suppliers 	 <p>HEALTH AND WELLNESS</p>	<p>An independent organisation specialising in food safety management systems auditing and technical support services for retail clients</p>	<p>Woolworths Food Safety and Quality Guidelines, incorporating relevant legislative requirements</p>

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<p>EXTERNAL VERIFICATION OR ASSURANCE</p>	<ul style="list-style-type: none"> Woolworths Free Range beef, lamb, and Kinder to Sows pork 	 <p>SUSTAINABLE FARMING</p>	<p>SAMIC, DAFF assignee</p>	<p>Woolworths Free Range and Kinder to Sows Guidelines, incorporating relevant best practice and legislative requirements</p>
	<ul style="list-style-type: none"> Woolworths Free Range chicken and eggs 	 <p>SUSTAINABLE FARMING</p>	<p>An independent service provider of quality, health and safety, environmental, and food safety solutions for various industries</p>	<p>Woolworths Free Range Broiler and Egg Production Guidelines, incorporating relevant best practice and legislative requirements</p>
	<ul style="list-style-type: none"> Woolworths rBST-free milk 	 <p>SUSTAINABLE FARMING</p>	<p>An independent laboratory and agency charged with promotion of compliance</p>	<p>Woolworths specifications, incorporating industry requirements</p>
	<ul style="list-style-type: none"> Animal welfare at selected Woolworths SA farms 	 <p>SUSTAINABLE FARMING</p>	<p>An independent international food sustainability research, data, and consultancy business</p>	<p>International best practice</p>
	<ul style="list-style-type: none"> WHL Group BBEE score 	 <p>PEOPLE AND SOCIAL DEVELOPMENT</p>	<p>VOS Quantum Solutions CC, a full-service verification, accounting, and advisory firm</p>	<p>Broad-based Black Economic Empowerment Act Codes of Good Practice</p>

