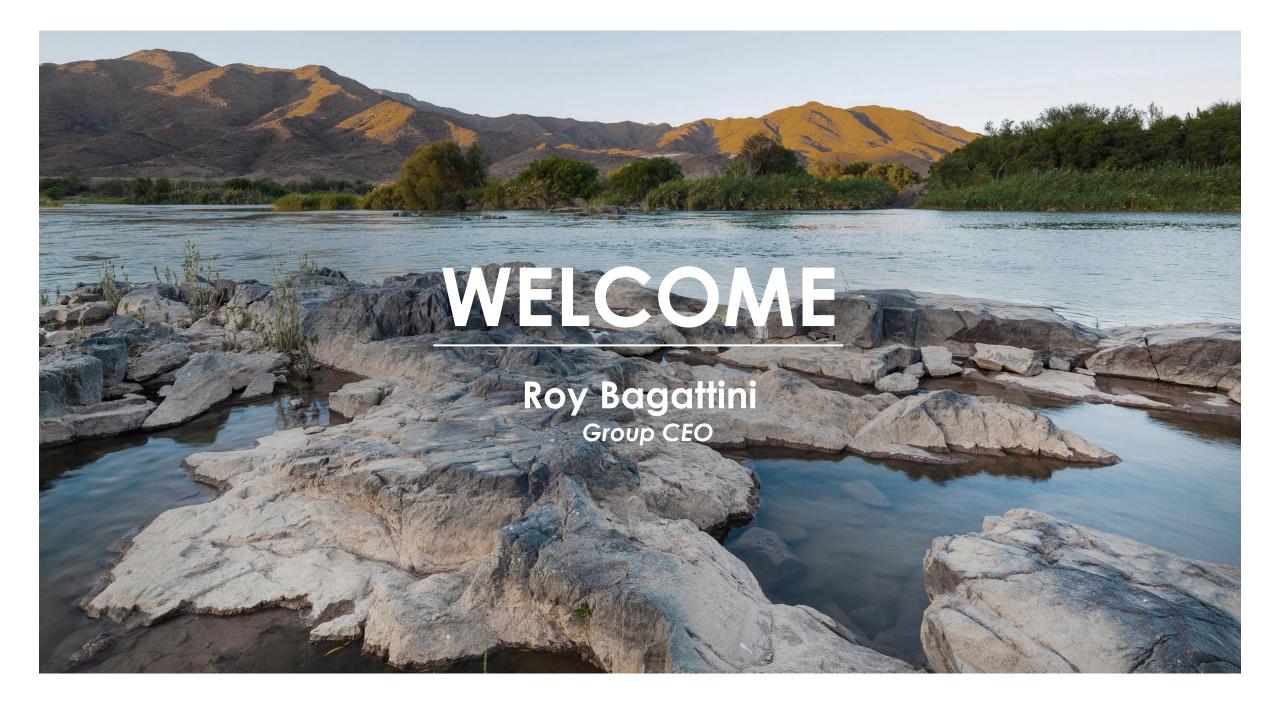
#### **WOOLWORTHS HOLDINGS LIMITED**

# INVESTOR SUSTAINABILITY SESSION GOOD BUSINESS JOURNEY UPDATE 17<sup>th</sup> OCTOBER 2022



#### AGENDA

### WHL

01 Welcome, introduction and highlights

ROY BAGATTINI Group CEO



02 Sourcing and Technology

LAWRENCE PILLAY General Manager: Sourcing and Technology



03 Q&A











LAWRENCE PILLAYZINZI MGOLODELAGM: Sourcing and<br/>TechnologyDirector: Corporate<br/>Affairs

Group Head of Sustainability

## WE ARE DEEPLY COMMITTED TO OUR VISION OF BEING ONE OF THE WORLD'S MOST RESPONSIBLE RETAILERS...

WE BRING THIS TO LIFE THROUGH OUR GOOD BUSINESS JOURNEY.

#### BOARD COMMITTEE OVERSIGHT

Sustainability is integral to how we operate and manage our business, with our Board committees working closely together to ensure the effective oversight of our Vision 2025+ strategy



SUSTAINABILITY COMMITTEE

"Our role is to ensure the effective oversight of our sustainability strategy and its execution, so that we continue to position the Group as a leader in responsible retailing. This entails overseeing the effective integration of sustainability initiatives and objectives into the business and ensuring that the Group operates in an environmentally and socially responsible manner."



#### SOCIAL AND ETHICS COMMITTEE

"Our role is to assist the Board in setting the tone for an ethical organisational culture and in executing its responsibilities as a responsible corporate citizen, by monitoring the Group's conduct. We also oversee the people, social development, and health and wellness focus areas of our sustainability strategy."

**BELINDA EARL** Committee Chair THEMBISA SKWEYIYA Committee Chair

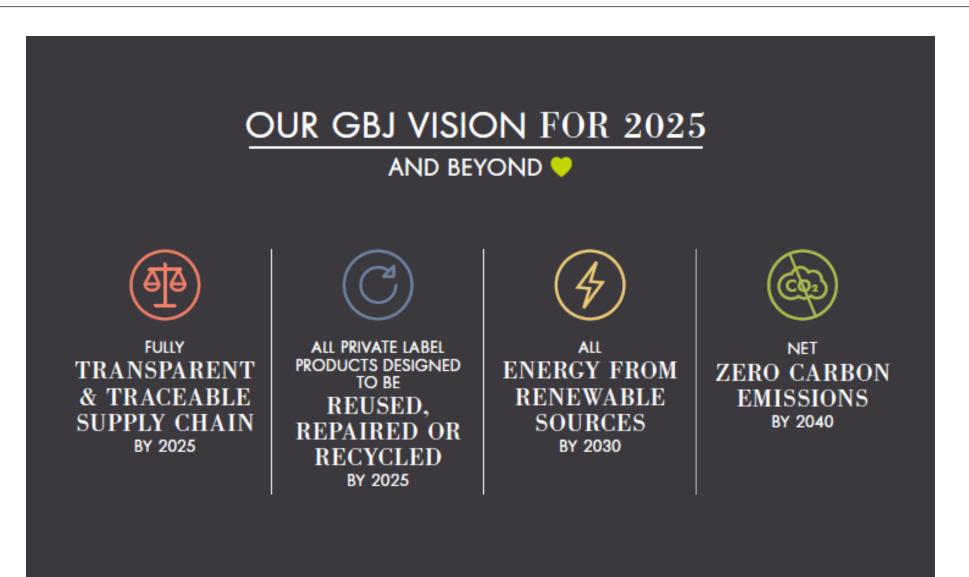
### GBJ STRATEGY (VISION 2025<sup>+</sup>)

WHL

Our GBJ strategy is centred around three pillars: a commitment to a thriving and resilient environment, being ethical and fair, and inclusive justice







# PILLAR 1 THRIVING AND RESILIENT

# OF COUNTRY ROAD GROUP'S ENERGY IS NOW SOURCED FROM RENEWABLES

ALMOS

#### WOOLWORTHS UST RETAILER TO PARTNER WITH WAS THE SKOM ON A RENEWABLE ENERGY TARIFF PROGRAMME.

# In a South African retail first, Woolworths rolls out ELECTRIC VEHICLES for Foods online deliveries



# PILLAR 2 ETHICAL AND FAIR

### **WOOLWORTHS IS THE FIRST** SOUTH AFRICAN RETAILER TO PUBLISH ITS

# SUPPLIER LIST

FOR FASHION, BEAUTY AND HOME PRIVATE LABEL PRODUCTS

IN LINE WITH OUR COMMITMENT TO SUPPLY CHAIN TRANSPARENCY

### MAJOR SOURCING MILESTONES ACHIEVED

### OF COCOA, PALM OIL AND COTTON USED IN OUR PRIVATE LABEL PRODUCTS ARE NOW RESPONSIBLY SOURCED



# COUNTRY ROAD

### Introduced a TRACEABILITY RATING

for selected products on its website, showing how well a product can be traced through the supply chain, from fibre to factory floor

### Launched the "TOWARDS CIRCULARITY"

capsule collection, featuring fabric made from 30% recycled cotton fibres sourced from our own production runs

### Partnered with THE GOOD CASHMERE STANDARD®

to support responsible farming of this luxury fibre – the first Australian fashion retailer to do so



David Jones continued to embrace

# **CIRCULAR FASHION**

by partnering with Blue Spinach, to resell a capsule collection of pre-loved luxury brands on its website



Woolworths Fashion, Beauty & Home (private label products)

79% Country Road Group products have

SUSTAINABILITY ATTRIBUTES



Country Road Group stores and Woolworths Food Markets Are plastic shopping bag free



### OF WOOLWORTHS DEBT IS NOW ESG-LINKED



### Woolworths was rated as the MOST VALUABLE RETAIL BRAND & TOP SUSTAINABILITY BRAND

at the Kantar BrandZ Most Valuable South African Brand awards

# KANTAR BRANDZ

# PILLAR 3 INCLUSIVE JUSTICE

# FIRST MAJOR

### **SA RETAILER TO SIGN THE**

### UN WOMEN'S EMPOWERMENT PRINCIPLES

for the **promotion of gender equality and empowerment of women** in the workplace, supplier base and in communities



# BE YOU

CELEBRATING PRIDE 2022

Woolworths Supplier Development programme:

# **393 NEW JOBS**

created through **providing support** and market **opportunities** for small and medium-sized **black and black women-owned businesses** 

# Community contributions during the year:

**R970m** 

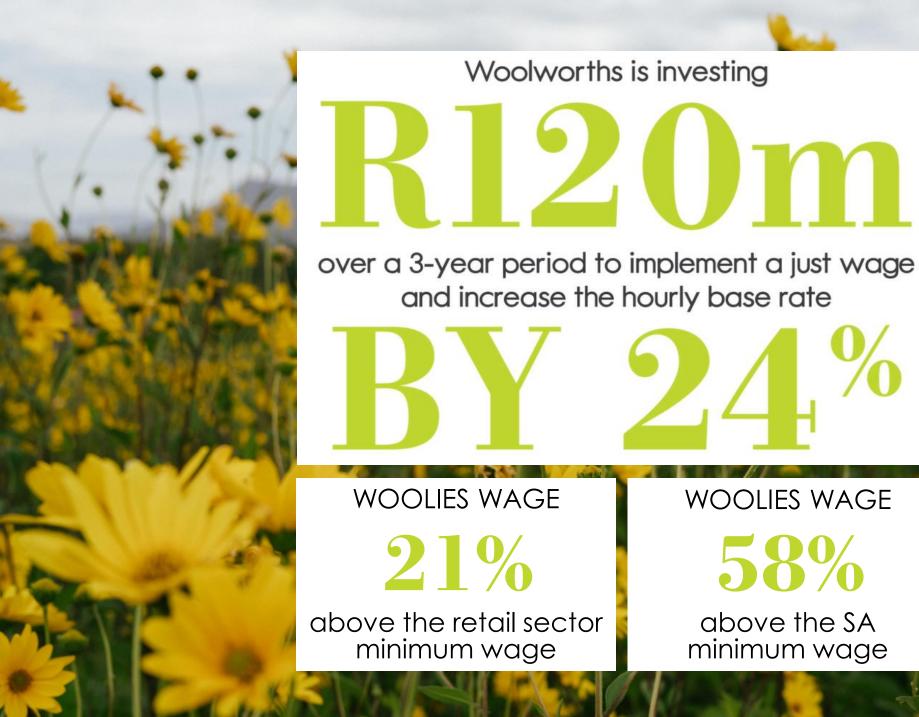
WOOLWORTHS

# R25m COUNTRY ROAD GROUP AND DAVID JONES

Woolworths #ZEROHUNGER Programme recognised at Intercontinental Group of Department Stores Awards as

# ONE OF THE BEST

SUSTAINABILITY/CSR CAMPAIGNS



WOOLIES WAGE **58%** 

above the SA minimum wage Woolworths was selected as South African Graduate Employers Association's (SAGEA) 2022

# EMPLOYER OF CHOICE (RETAIL SECTOR)

- as well as one of the –

# TOP 20 ASPIRATIONAL EMPLOYERS IN SOUTH AFRICA

# WE CELEBRATED THE 25<sup>th</sup> ANNIVERSARY OF **MYSCHOOL MYVILLAGE MYPLANET**



Supported nearly **8 500** schools and NGO beneficiaries Contributed >**R90m** 

in the past year





### OUR APPROACH TO ETHICAL SOURCING

The continued monitoring of our ethical sourcing strategy and approach is a key focus area for the sustainability committee

- Supplier Codes of Conduct ensure that our suppliers share our ethical sourcing commitments
- Monitoring of suppliers' performance through various social and ethical audit programmes
- Partnering with leading institutions to further strengthen our approach to responsible sourcing
- **Training** of staff and suppliers in areas such as human rights, ethics, and responsible commodity sourcing

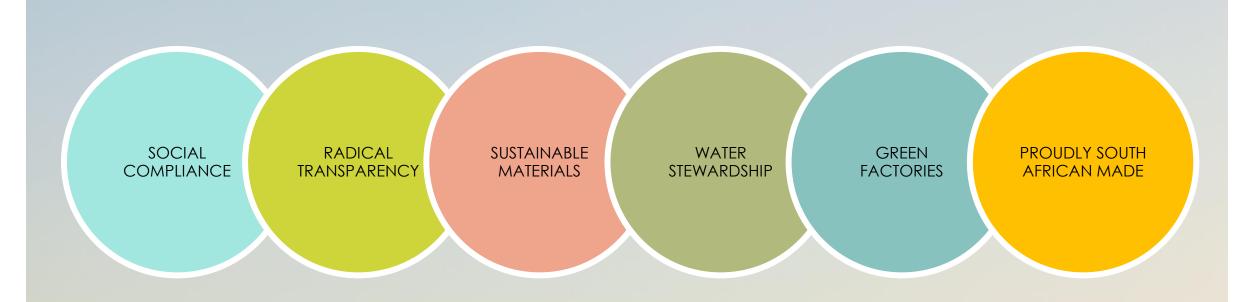


# ETHCAL Sourcing

Lawrence Pillay General Manager: Sourcing and Technology

#### FBH FOCUS AREAS | ACTIONS





#### **INCLUSIVE JUSTICE INITIATIVE (IJI)**



This summer, all the cotton fibre used to make Woolies private label cotton and home ranges is 100% responsibly sourced, either from Better Cotton or certified organic cotton.

# 100% **SUSTAINABLY** SOURCED

We're one step closer to our goal of bringing you completely traceable and sustainable ranges by 2025.



#### BETTER COTTON IMPACT - LAST YEAR



### 4.3M 28C LITRES WATER LESS PE SAVINGS

# 2 800kg LESS PESTICIDES

\$2.1M ADDITIONAL PROFIT

FOR FARMERS

WHL

BETTER COTTON DATA FY22 (Extrapolated) 3 893 tons

# **RECYCLED SYNTHETICS**



# 32M BOTTLES

Global Recycled Standard

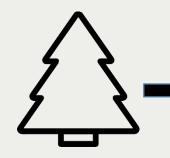
WHL

# VISCOSE | MMCF

WHL

97% SUSTAINABLY SOURCED

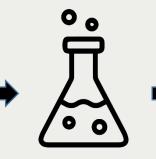
### HOW IS VISCOSE MADE?





Trees logged Woo

Wood shredded





Chemical Spun in processing

Spun into yarn



www.fsc.org FSCº C005060

The mark of responsible forestry







#### **GBJ HIGHLIGHTS FOR THE YEAR**

#### WHL











#### **GBJ HIGHLIGHTS FOR THE YEAR**

Woolworths was selected as South African

Graduate Employers Association's (SAGEA) 2022

**EMPLOYER OF CHOICE** 

(RETAIL SECTOR)

\_\_\_\_\_ as well as one of the \_\_\_\_\_

**TOP 20 ASPIRATIONAL** 

Woolworths committed to implementing

a just wage and is investing

over 3 years to increase the hourly base rate

COUNTRY ROAD USES

**100% RECYCLED** 

**OCEAN PLASTICS** 

IN SELECTED JEWELLERY RANGES

AS WELL AS STORE FIXTURES

ED FROM AUSTRALIAN BEACHES

of Woolworths debt

is now ESG-linked.





