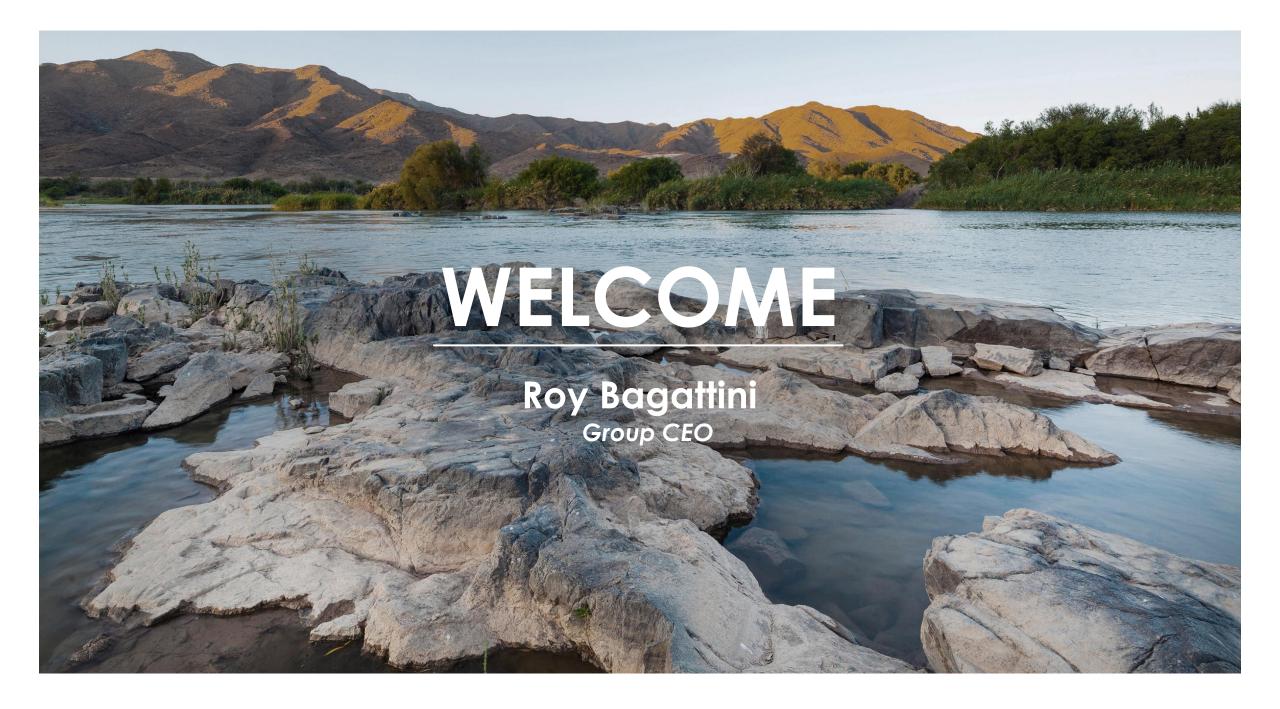
WOOLWORTHS HOLDINGS LIMITED

INVESTOR SUSTAINABILITY SESSION GOOD BUSINESS JOURNEY UPDATE 17th OCTOBER 2022



AGENDA

WHL

01 Welcome, introduction and highlights

ROY BAGATTINI Group CEO



02 Sourcing and Technology

LAWRENCE PILLAY General Manager: Sourcing and Technology



03 Q&A











LAWRENCE PILLAYZINZI MGOLODELAGM: Sourcing and
TechnologyDirector: Corporate
Affairs

Group Head of Sustainability

WE ARE DEEPLY COMMITTED TO OUR VISION OF BEING ONE OF THE WORLD'S MOST RESPONSIBLE RETAILERS...

WE BRING THIS TO LIFE THROUGH OUR GOOD BUSINESS JOURNEY.

BOARD COMMITTEE OVERSIGHT

Sustainability is integral to how we operate and manage our business, with our Board committees working closely together to ensure the effective oversight of our Vision 2025+ strategy



SUSTAINABILITY COMMITTEE

"Our role is to ensure the effective oversight of our sustainability strategy and its execution, so that we continue to position the Group as a leader in responsible retailing. This entails overseeing the effective integration of sustainability initiatives and objectives into the business and ensuring that the Group operates in an environmentally and socially responsible manner."



SOCIAL AND ETHICS COMMITTEE

"Our role is to assist the Board in setting the tone for an ethical organisational culture and in executing its responsibilities as a responsible corporate citizen, by monitoring the Group's conduct. We also oversee the people, social development, and health and wellness focus areas of our sustainability strategy."

BELINDA EARL Committee Chair THEMBISA SKWEYIYA Committee Chair

GBJ STRATEGY (VISION 2025⁺)

WHL

Our GBJ strategy is centred around three pillars: a commitment to a thriving and resilient environment, being ethical and fair, and inclusive justice







PILLAR 1 THRIVING AND RESILIENT

OF COUNTRY ROAD GROUP'S ENERGY IS NOW SOURCED FROM RENEWABLES

ALMOS

WOOLWORTHS UST RETAILER TO PARTNER WITH WAS THE SKOM ON A RENEWABLE ENERGY TARIFF PROGRAMME.

In a South African retail first, Woolworths rolls out ELECTRIC VEHICLES for Foods online deliveries



PILLAR 2 ETHICAL AND FAIR

WOOLWORTHS IS THE FIRST SOUTH AFRICAN RETAILER TO PUBLISH ITS

SUPPLIER LIST

FOR FASHION, BEAUTY AND HOME PRIVATE LABEL PRODUCTS

IN LINE WITH OUR COMMITMENT TO SUPPLY CHAIN TRANSPARENCY

MAJOR SOURCING MILESTONES ACHIEVED

OF COCOA, PALM OIL AND COTTON USED IN OUR PRIVATE LABEL PRODUCTS ARE NOW RESPONSIBLY SOURCED



COUNTRY ROAD

Introduced a TRACEABILITY RATING

for selected products on its website, showing how well a product can be traced through the supply chain, from fibre to factory floor

Launched the "TOWARDS CIRCULARITY"

capsule collection, featuring fabric made from 30% recycled cotton fibres sourced from our own production runs

Partnered with THE GOOD CASHMERE STANDARD®

to support responsible farming of this luxury fibre – the first Australian fashion retailer to do so



David Jones continued to embrace

CIRCULAR FASHION

by partnering with Blue Spinach, to resell a capsule collection of pre-loved luxury brands on its website



Woolworths Fashion, Beauty & Home (private label products)

79% Country Road Group products have

SUSTAINABILITY ATTRIBUTES



Country Road Group stores and Woolworths Food Markets Are plastic shopping bag free



OF WOOLWORTHS DEBT IS NOW ESG-LINKED



Woolworths was rated as the MOST VALUABLE RETAIL BRAND & TOP SUSTAINABILITY BRAND

at the Kantar BrandZ Most Valuable South African Brand awards

KANTAR BRANDZ

PILLAR 3 INCLUSIVE JUSTICE

FIRST MAJOR

SA RETAILER TO SIGN THE

UN WOMEN'S EMPOWERMENT PRINCIPLES

for the **promotion of gender equality and empowerment of women** in the workplace, supplier base and in communities



BE YOU

CELEBRATING PRIDE 2022

Woolworths Supplier Development programme:

393 NEW JOBS

created through **providing support** and market **opportunities** for small and medium-sized **black and black women-owned businesses**

Community contributions during the year:

R970m

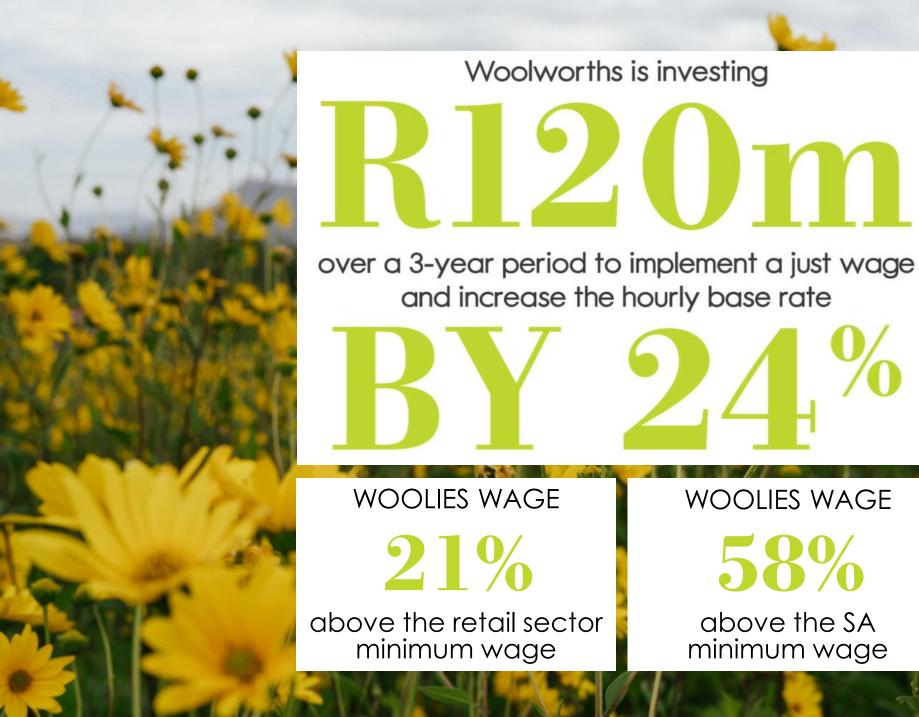
WOOLWORTHS

R25m COUNTRY ROAD GROUP AND DAVID JONES

Woolworths #ZEROHUNGER Programme recognised at Intercontinental Group of Department Stores Awards as

ONE OF THE BEST

SUSTAINABILITY/CSR CAMPAIGNS



WOOLIES WAGE **58%**

above the SA minimum wage Woolworths was selected as South African Graduate Employers Association's (SAGEA) 2022

EMPLOYER OF CHOICE (RETAIL SECTOR)

- as well as one of the –

TOP 20 ASPIRATIONAL EMPLOYERS IN SOUTH AFRICA

WE CELEBRATED THE 25th ANNIVERSARY OF **MYSCHOOL MYVILLAGE MYPLANET**



Supported nearly **8 500** schools and NGO beneficiaries Contributed >**R90m**

in the past year





OUR APPROACH TO ETHICAL SOURCING

The continued monitoring of our ethical sourcing strategy and approach is a key focus area for the sustainability committee

- Supplier Codes of Conduct ensure that our suppliers share our ethical sourcing commitments
- Monitoring of suppliers' performance through various social and ethical audit programmes
- Partnering with leading institutions to further strengthen our approach to responsible sourcing
- **Training** of staff and suppliers in areas such as human rights, ethics, and responsible commodity sourcing

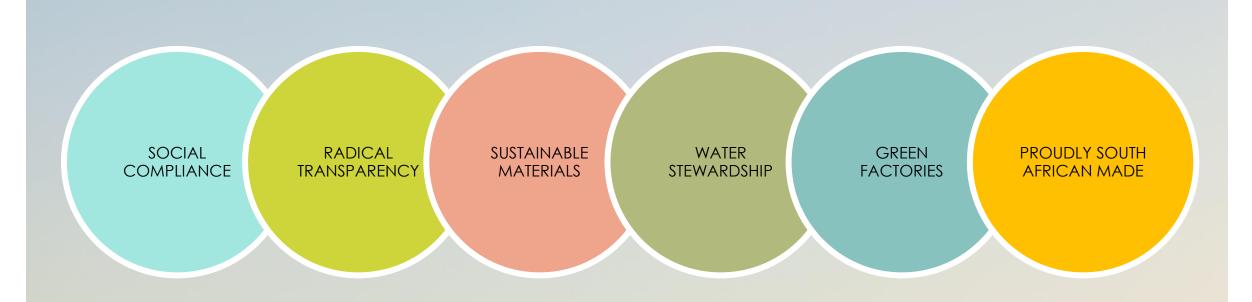


ETHCAL Sourcing

Lawrence Pillay General Manager: Sourcing and Technology

FBH FOCUS AREAS | ACTIONS





INCLUSIVE JUSTICE INITIATIVE (IJI)



This summer, all the cotton fibre used to make Woolies private label cotton and home ranges is 100% responsibly sourced, either from Better Cotton or certified organic cotton.

100% **SUSTAINABLY** SOURCED

We're one step closer to our goal of bringing you completely traceable and sustainable ranges by 2025.



BETTER COTTON IMPACT - LAST YEAR



4.3M 28C LITRES WATER LESS PE SAVINGS

2 800kg LESS PESTICIDES

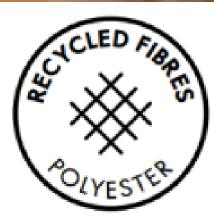
\$2.1M ADDITIONAL PROFIT

FOR FARMERS

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BETTER COTTON DATA FY22 (Extrapolated) 3 893 tons

RECYCLED SYNTHETICS



32M BOTTLES

Global Recycled Standard

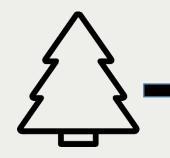
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VISCOSE | MMCF

WHL

97% SUSTAINABLY SOURCED

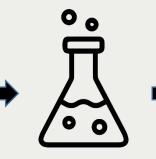
HOW IS VISCOSE MADE?





Trees logged Woo

Wood shredded





Chemical Spun in processing

Spun into yarn



www.fsc.org FSCº C005060

The mark of responsible forestry







GBJ HIGHLIGHTS FOR THE YEAR

WHL











GBJ HIGHLIGHTS FOR THE YEAR

Woolworths was selected as South African

Graduate Employers Association's (SAGEA) 2022

EMPLOYER OF CHOICE

(RETAIL SECTOR)

_____ as well as one of the _____

TOP 20 ASPIRATIONAL

Woolworths committed to implementing

a just wage and is investing

over 3 years to increase the hourly base rate

COUNTRY ROAD USES

100% RECYCLED

OCEAN PLASTICS

IN SELECTED JEWELLERY RANGES

AS WELL AS STORE FIXTURES

ED FROM AUSTRALIAN BEACHES

of Woolworths debt

is now ESG-linked.





