

WOOLWORTHS HOLDINGS LIMITED

*2023 Ellen MacArthur Foundation submission
for the 2022 financial year*

START

Ellen MacArthur Foundation

Plastics Initiative Global Commitment Reporting 2023

Thank you for submitting the **New Plastics Economy Global Commitment 2023 Reporting** response for your organisation. The Global Commitment team will contact you if any additional information or clarifications are needed.

IMPORTANT: If you would like a summary of your response for your records, please use the pdf download function below now. You will not be able to return to view your response via this link.

Please await further communications from the Global Commitment team about the publication of the 2023 Progress Report which will include your publicly reported data.

Thank you, once again, for being part of this unique, global mobilisation of stakeholders to jointly address plastic pollution at its root cause!

For any questions please contact us at: ReportingGC@ellenmacarthurfoundation.org

Below is a summary of your responses

[Download PDF](#)


This survey requires a password.

You are providing a progress report on behalf of the following organisation: Woolworths Holdings Limited

Please confirm that your organisation agrees to the terms and conditions listed [here](#)

I agree on behalf of my organisation to the terms and conditions

Please read the following information prior to entering the questionnaire:

- **Only one person from your organisation should access this online survey platform.** Having multiple people, multiple devices or even multiple browsers logged in at once risks losing data. If you wish to collaborate on the answers within your organisation, please use the offline template beforehand.
- **Incomplete submissions cannot be accepted.** As such, please review all sections of the questionnaire via the Contents page prior to submission to ensure you have completed all questions.
- **We recommend the data to be submitted is first collated via the offline templates** provided [here](#), prior to being entered on the online platform.
- Although there is no 'save' button, **the platform will save your progress** as you move through the questions to allow you to come back to complete your answers later.
- **Some guidelines are provided in the questions**, which are indicated by a blue icon  and will display on hover over. Signatories should still read the guidelines (provided [here](#)) prior to completing the questionnaire.
- **Before submitting your report, you must ensure that you have indicated the confidentiality status** wherever you have reported metrics for which public disclosure is optional.

Reporting best practices:

- **The data you submit for this year are consistent with the data reported previously.** For example, the same scope and methodology are used to calculate your plastic packaging weight, post-consumer recycled content, and any other quantitative metrics.
 - If you have either changed methodology or your organisation faced significant structural changes, please update your prior years' data, to ensure year-on-year consistency and allow reporting on your progress made. For more information on how to update your data/target, please follow the instructions as listed in the [guidelines document](#). To ensure consistency, you will be able to see your quantitative data previously reported in this platform, and your qualitative data reported in the previous years on [this page](#).
- **Qualitative answers on progress made and actions towards achieving 2025 commitments (on reuse, recycling capacity, post-consumer recycled content etc.):**
 - are clearly linked to any relevant quantitative reported progress, explaining the reasons for your progress trajectory across your entire portfolio;
 - provide an understanding of your roadmap to reach your 2025 targets; and
 - refer to innovative solutions, mentioning any innovators that you are working with and work to scale the use of these solutions.
- **Images submitted are of high quality and showcase innovative solutions/products** that provide evidence of progress against your commitments. This is an opportunity for your organisation to demonstrate the ways you are innovating to reduce reliance on plastic packaging, pioneering reuse models or working towards more circularity (see [guidelines](#) for Q22.1 for more information).
- **Your report is reviewed before submission to ensure there are no errors.** While we might come back to you if we have queries regarding quantitative data submitted, the Ellen MacArthur Foundation will not have the capacity to correct other errors, including grammatical and formatting errors. As such, we recommend first collating your answers via the offline templates provided and reviewing in the platform once entered via the contents table. When pasting qualitative answers from your offline templates, please ensure that

via the contents table. When pasting qualitative answers from your online templates, please ensure that bullet points are correctly formatted as they risk being pasted as a whole paragraph.

- **Your report is submitted as early as possible** to ensure that we can come back to you rapidly after your submission, should we identify any errors/omissions or have any other questions about the information you submitted.
- **We strongly encourage you to introduce a third-party verification system to ensure data quality and integrity.** 40% of signatories already indicated having third-party verification in place for some or all data in 2022. If you do not have a verification system for this year, we advise you to put one in place for next year.
- **We encourage Global Commitment signatories to engage in the CDP reporting cycle from 2023 onwards** to demonstrate once again their leadership in terms of transparency and progress made on plastics. Currently, all quantitative metrics in CDP's plastics disclosure questions are aligned with Global Commitment definitions, minimising additional reporting efforts for our signatories. For the time being, **it remains a mandatory requirement for Global Commitment signatories to report through the Ellen MacArthur Foundation**, as the CDP's plastics expansion is still in the development phase and does not provide full transparency on progress made against all commitments made by Global Commitment signatories. As CDP continues to develop the strategy and next steps for this expansion, CDP and The Ellen MacArthur Foundation will continue to work together to explore opportunities for the greatest possible convergence.

If you are unsure about any of the responses you have provided, please first refer to the [2023 Global Commitment Reporting Guidelines](#) or, where this does not answer your query, contact us at ReportingGC@ellenmacarthurfoundation.org

1. Organisation details

1.1. Provide a short (one to two sentence) description of your organisation

Note: If you reported in 2022 and would like to refer to your previous response, please refer to your 2022 organisation report available [here](#).

Woolworths is a South African retailer with holdings in both Africa and Australasia, South Africa accounts for the greater percentage of sales of product in plastic packaging, primarily in food in the South African market. Africa and Australasia are more fashion orientated markets.

Characters remaining: 16

1.2. Provide your organisation's main website home address (URL)

<https://www.woolworthsholdings.co.za>

1.3. Provide a link if you have published a web-page or report that addresses the progress you have made on your commitments

Please only enter a link and not any other text. If you do not have a link, click on 'next'.

<https://www.woolworthsholdings.co.za/sustainability/our-good-business-journey/>

1.4.

Provide your latest annual revenue (USD million) - if you would prefer not to share your exact revenue, provide your revenue band

IMPORTANT: Please do not use any separators (".", ",",) for numbers to indicate values above 1000 - these should only be used for decimals. For the currency, please convert to USD. There is no need to indicate your revenue band if you provided an answer in the cell 'latest annual revenue'.

	Latest annual revenue (USD)	Revenue band (USD)				
	(\$ million)	<\$10million	\$10 million - \$500 million	\$500 million - \$1 billion	\$1 billion - \$10 billion	> \$10 billion
Annual revenue	5412	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

1.5. Provide the location (country) of your headquarters

The countries are given in accordance with the United Nations geoscheme. Information on countries can be found [here](#).

1.6. Indicate in which regions your organisation is active globally i

Note: If you reported in 2022 and would like to refer to your previous response, please refer to your 2022 organisation report available [here](#).

Africa:

- Eastern Africa
- Middle Africa
- Northern Africa
- Southern Africa
- Western Africa

Americas:

- Caribbean
- Central America
- Northern America
- South America

Asia:

- Eastern Asia
- Central Asia
- South-eastern Asia
- Southern Asia
- Western Asia

Europe:

- Eastern Europe
- Northern Europe
- Southern Europe
- Western Europe



Oceania:

- Australia and New Zealand**
- Melanesia, Micronesia and Polynesia

2. Reporting information

2.1. Confirm the 12-month time frame your quantitative reported data covers

Note: This period should not end later than the date your report is submitted.

	Month	Year
12-month time period ending:	June 	2022 

2.2. Indicate the verification/assurance status that applies to your reported data

- No third-party verification or assurance in place
- Plans to introduce or extend scope of third-party verification or assurance in development**
- Third-party verification or assurance process in place for some of the data
- Third-party verification or assurance process in place for all of the data

2.3. Provide further details on the verification/assurance status (current and/or planned) that applies to your reported data

We are in the process of improving data quality and completeness, by way of systems implementation. This will continue over more than just this reporting period and does have its origin in prior periods. This process also identified other improvements needed in current systems to improve data.

Characters remaining: 3


2.4. Provide details of the individual signing off on the data reported on behalf of your organisation

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First name

Feroz

Surname	<input type="text" value="Koor"/>
Role title	<input type="text" value="Group Head of Susutainability"/>
Department or division of organisation	<input type="text" value="Good Business Journey (Sustainability)"/>
Email	<input type="text" value="ferozkoo@woolworths.co.za"/>

2.5. **Confirm that your reported data covers all plastic packaging involved in the full scope of your organisation's activities, as relevant for the category (or categories) of business under which you have signed the Global Commitment** 

IMPORTANT: Please note that the reporting scope should be the same for all your commitment areas.

- Yes, our reported data covers all plastic packaging involved in the full scope of our activities**
- No, our reported data does not cover all plastic packaging involved in the full scope of our activities

2.7. **Indicate whether your organisation is a member of any Plastics Pact (select all that apply)** 

- Australia, New Zealand, and the Pacific Island Nations
- Canada
- Chile
- Colombia
- Europe (EEA)
- France
- India
- Kenya
- Netherlands
- Portugal
- Poland
- South Africa**
- United Kingdom
- United States
- Not part of any Pacts

3. Prior years quantitative data and update

3.1. Indicate whether you would like to update data previously submitted for any of the following metrics

Notes:

- A summary of all the relevant data points previously submitted by your organisation is provided in the table below. If you did not submit data for previous years, or if you are a new signatory and want to submit these data points for the first time, click on the metrics to update. If you do not want to update any data points, click on the 'next' button.
- For the purposes of the table below and to reflect the reporting timelines of the majority of signatories we have labelled data submitted in the 2022 reporting cycle as 2021 data, data submitted in the 2021 reporting cycle as 2020 data, data submitted in the 2020 reporting cycle as 2019 data, and data submitted in the 2019 reporting cycle as 2018 data.
- For packaged goods companies, retailers and food service providers, the data below will be used to calculate your reduction target baseline.
 - For signatories with total plastic packaging reduction target, your baseline weight will be your total plastic packaging weight for your baseline year.
 - For signatories with virgin plastic packaging reduction target, your baseline weight will be your virgin plastic packaging weight for your baseline year, calculated based on your total plastic packaging weight, your % pre-consumer recycled content and your % post-consumer recycled content.
 - If you would like to adjust your baseline weight, please update the relevant data point.
 - For more information, see the [guidelines document](#) and baseline weight from [last year's submission](#).

I want to update/provide this data

Plastic packaging weight (metric tonnes)

2018 plastic packaging weight:
20000

2019 plastic packaging weight:
12665

2020 plastic packaging weight:
11595

2021 plastic packaging weight:
22084

Pre-consumer recycled content (%)

2018 PreCR: 0

2019 PreCR: 0

2020 PreCR: 0

2021 PreCR: 0

Post-consumer recycled content (%)

2018 PCR: No data

2019 PCR: No data

2020 PCR: No data

2021 PCR:
16

Reusable, recyclable or compostable plastic packaging (%)

2018 reusable: No data

2019 reusable: No data

2020 reusable: No data

2021 reusable: 0

2018 recyclable: No data

2019 recyclable: No data

2020 recyclable: No data

2021 recyclable:
19.3

2018 compostable:
No data

2019 compostable: 0

2020 compostable:
0

2021 compostable: 0

I want to update/provide this data

2018 reusable, recyclable or compostable: No data

2019 reusable, recyclable or compostable: No data

2020 reusable, recyclable or compostable: No data

2021 reusable, recyclable or compostable: 19.3

4. Plastic packaging weight, portfolio and sourcing

4.1. Provide the total weight of your plastic packaging over the reporting period (metric tonnes)

Note: Please do not use any separators (“.” or “,”) for numbers to indicate values above 1000. The data points in this question will be registered as 0 if you do not provide any other value. As such, if you do not want to report on 'reused packaging' please delete the '0' in the box.

20197.92

New plastic packaging ⓘ (including with recycled content)

605

Reused plastic packaging ⓘ (optional)

4.3. Indicate which of the following categories of plastic packaging are in your organisation's portfolio

Note: Provision of percentages is optional but encouraged.

IMPORTANT: Please ensure that the packaging selected, and the percentages provided, if any, are the same as the ones provided in the Recyclability Assessment Tool (to upload in question 4.6).





	In current portfolio? Select all that apply	Approximate proportion of total plastic packaging (optional) % of weight
PET bottles	<input checked="" type="checkbox"/>	5.67

	In current portfolio?	Approximate proportion of total plastic packaging (optional)
PET thermoforms	<input checked="" type="checkbox"/>	9.96
Other PET rigids	<input checked="" type="checkbox"/>	7.44
	Select all that apply	% of weight
HDPE bottles	<input checked="" type="checkbox"/>	6.52
HDPE other rigids	<input checked="" type="checkbox"/>	2.47
PP bottles	<input checked="" type="checkbox"/>	.10
PP other rigids	<input checked="" type="checkbox"/>	14.47
PE tubes	<input checked="" type="checkbox"/>	.01
PS rigids	<input checked="" type="checkbox"/>	5.90
EPS rigids	<input checked="" type="checkbox"/>	2.20
PVC rigids	<input checked="" type="checkbox"/>	4.82
>A4 mono-materials PE in B2B context	<input checked="" type="checkbox"/>	8.68
>A4 mono-materials PE in B2C context	<input checked="" type="checkbox"/>	5.30
Other >A4 flexibles	<input checked="" type="checkbox"/>	.80
< A4 flexibles PE	<input type="checkbox"/>	
< A4 flexibles PP	<input checked="" type="checkbox"/>	11.06
< A4 multi-material, flexibles	<input checked="" type="checkbox"/>	11.11
Other < A4 mono-material flexibles	<input checked="" type="checkbox"/>	3.5
Other, please specify below	<input type="checkbox"/>	
<input type="text"/>		

4.4. Provide details of the source of the plastic in your packaging (percentage of total new plastic packaging weight, latest year)

Note: The data points in this question will be registered as 0 if you do not provide any other value.




IMPORTANT: Answers should sum to 100%. Please provide numbers with 1 decimal point.

Percentage post-consumer recycled content 	11.4
Percentage pre-consumer recycled content 	6.5
Percentage virgin renewable content 	3.6
Percentage virgin fossil-based content 	78.5
Total	100

4.5. Provide the percentage of plastic packaging which was reusable, recyclable or compostable over the reporting period (percentage of total 'new' plastic packaging weight, latest year)

Note: Since packaging may fall into more than one category - such as both reusable or recyclable - individual metrics for reusable, recyclable and compostable may not sum to 100%. However, no single metric should be higher than the overall percentage reusable, recyclable or compostable. The data points in this question will be registered as 0 if you do not provide any other value.

IMPORTANT: Your recyclability percentage should be the one from your Recyclability Assessment Tool uploaded in question 4.6 (cell D9 in the 'OUTPUT' sheet).

23.4	Overall percentage reusable, recyclable or compostable
	Percentage reusable 
23.4	Percentage recyclable 
0	Percentage compostable 

4.6. Upload the completed Recyclability Assessment Tool for 2023 (available to download [here](#))

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Notes:

- A Local Recyclability Assessment Tool is available for companies assessing their recyclability with a “local” approach only (only for companies operating in a very limited number of geographies and already using such a local approach last year). All the other companies should use the Global Recyclability Assessment Tool, which is the same as provided last year.
- Data published in aggregate only. For information on how to complete the template please see the [2023 Global Commitment Reporting Guidelines](#).

To replace a file already uploaded click anywhere in the light grey box.

2023 Recyclability Assessment Tool Submission 2 - GLOBAL.xlsx

0.3 MB

application/vnd.openxmlformats-officedocument.spreadsheetml.sheet

4.7. Indicate how you assessed the percentage of packaging that is recyclable ‘in practice and at scale’

If you have conducted a recyclability assessment last year, you will find the type of assessment you have used below. **Please make sure the type of assessment you use is consistent year-on-year.** If you would like to change your methodology assessment, please contact us at reportinggc@ellenmacarthurfoundation.org.

Type of assessment conducted in 2022: GLOBAL

- We used a global approach, assessing all our packaging against the thresholds of a 30% recycling rate for 400 million people** i
- We used a local approach (i.e. country-by-country), assessing all our packaging against a 30% recycling rate threshold in each market in which we operate i

4.8. Provide further information regarding the recyclability assessment done at the global level

For information on the appropriate box to tick, please see the [2023 Global Commitment Reporting Guidelines](#).

- We aligned fully with the 2023 Recycling Rate Survey results**
- We deviated from the 2023 Recycling Rate Survey results for one or more packaging categories and provided additional evidence of the thresholds for recyclability 'in practice and at scale' (30% recycling rate for 400 million people) being met i

4.9. Provide information about your deviation and additional evidence that the thresholds of recyclability 'in practice and at scale' (30% recycling rate for at least 400 million people) are being met

Notes:

- Please ensure that you have read [the guidelines](#) to provide the right evidence to support recyclability claims.
- **The information to enter in this question should be the one displayed in your Global Recyclability Assessment Tool ('OUTPUT' sheet).**

We believe one or more categories meet the thresholds for recyclability 'in practice and at scale' of 30% recycling rate for at least 400 million people based on the following evidence (cell D15 of the "OUTPUT' sheet'):

Name(s) of the packaging categories with deviation from the 2023 Recycling Rate Survey (cell D13 of the 'OUTPUT' sheet):

Percentage of the overall packaging weight accounted for by categories for which the deviation was applied (cell D14 of the 'OUTPUT' sheet):

Newly implemented EPR regulations has resulted in progress across various formats that previously had low rates of collection and recycling for example PET thermoform which has seen a new plant being commissioned for recycling of this format generating increased PCR material for use in this format. It may not meet the threshold of 30 % but progress is being made toward that objective which be recognised.

PET thermoforms PP rigids

35.6%

4.9. Important note. Your online report will display the **information provided** in a similar statement as this one. If the information is not correct, or if you did not fill the whole table, please adjust by going back to the previous question.

*"We believe the packaging categories **PET thermoforms PP rigids** , representing **35.6%** of our portfolio, meet the threshold of recyclable 'in practice and at scale' of 30% recycling rate for at least 400 million people (see endnotes for more information).*

Endnotes:

*To claim recyclability of our packaging (meeting the 30% recycling rate threshold for at least 400 million people), we used the following evidence : **Newly implemented EPR regulations has resulted in progress across various formats that previously had low rates of collection and recycling for example PET thermoform which has seen a new plant being commissioned for recycling of this format generating increased PCR material for use in this format. It may not meet the threshold of 30 % but progress is being made toward that objective which be recognised.***

4.12.

OPTIONAL METRIC - Provide the percentage of packaging 'designed for recycling' over the reporting period (percentage of total 'new plastic packaging' weight, latest year)

IMPORTANT: your 'designed for recycling' percentage, should you choose to submit it, should be the one from your Recyclability Assessment Tool (cell **D17 in the 'OUTPUT' sheet of the Global Recyclability Assessment Tool or cell **D19** in the 'OUTPUT' sheet of the Local Recyclability Assessment Tool).**

45.5

4.13. Provide additional information to help correctly interpret your percentage of packaging that is 'designed for recycling'

Note: This should include information about the packaging considered as 'designed for recycling'; as well as the guidelines used to determine this percentage. 

Packaging shifts to formats that are designed for recycling be that by way of decoration, labelling changes or by shifts to materials that enable ease of separation at recycling points or systems is driven by internal initiatives as well as by industry in instances where new technologies have made it possible. Development and implementation are dependent on the current economic conditions that prevail in South Africa including energy availability.

Characters remaining: 48

4.14. Provide any additional information that is important to correctly interpret any of the other quantitative data submitted in this section (question 4.1 onwards).

Notes:

- Indicate here any relevant information to explain the change in total plastic packaging weight reported of - **8.54%** from 22084 in the previous reporting period to 20197.92 in the current reporting period.

- **IMPORTANT: If this change (percentage given in blue) is larger than 5%, we ask you to provide an**

• **IMPORTANT: If this change (percentage given in blue) is larger than 5%, we ask you to provide an explanation for this change, which should be indicated in the box below.**

We no longer own or operate David Jones in Australia and therefore no longer report on their behalf. Year on year we continue to work on and enhance our packaging recyclability. We continue to make incremental progress on this objective in the context of what is available to us as a source for either PCR or alternative materials or formats that we are able to move to, considering availability and affordability of these materials and the inflationary effect on food prices to the consumer.

Characters remaining: 5

4.15. Provide a link if you have published additional data related to your plastic packaging through other channels

Please only enter a link and not any other text. If you do not have a link, click on 'next'.

<https://www.woolworthsholdings.co.za/wp-content/uploads/2022/09/2022-Good-Business-Journey-Report.pdf>

. Important information on your virgin plastic packaging reduction target

You will find below information regarding how the progress made on your reduction target will be calculated and displayed in your online individual report. You are not being asked to answer any question here.

Based on your submitted data, we will display in your online individual progress report that *you have decreased/increased your virgin plastic packaging weight by X% between 2020 and 2022 (total progress to date).*

Your 2025 virgin reduction target of 4% from 2020 to 2025 will be displayed alongside your total progress to date.

X% = the percentage reduction/increase between your baseline virgin plastic packaging weight (as calculated based on data in questions 3.1 or 3.2 if you have updated them) and your virgin plastic packaging weight for the latest reporting period (as calculated based on data in questions 4.1 and 4.4).

Notes:

- You can see on [the signatories page](#) in the reduction target section how your information regarding your progress made on your reduction target will display
- Your virgin plastic packaging weight (including your baseline data) will be calculated as follows: *virgin plastic packaging weight = (1 – post-consumer recycled content – pre-consumer recycled content) * total plastic packaging weight*
- You can see the data used to calculate your baseline virgin plastic packaging in question 3.1 (or on the signatory page [here](#)). If your baseline virgin plastic packaging needs to be updated, you can update your total plastic packaging weight, your post-consumer recycled content or/and pre-consumer recycled content in questions 3.1 and 3.2 but need to provide an explanation regarding the reason for this update in question 3.3.
- You can report qualitatively on the progress made towards your reduction targets in the sections on elimination, reuse and post-consumer recycled content.

. 5. Product applications of packaging

5.1. Indicate the product applications of your packaging (select all that apply)


- Alcoholic beverages
- Chemicals in a B2B context (for example for industrial or agricultural use)
- Cleaning products
- Clothing & apparel
- Cosmetics & personal care
- Electronics
- Food & nutrition
- Furniture, furnishings & household items
- Home improvement & gardening
- Non-alcoholic beverages
- Pet & animal supplies
- Pharmaceutical & medical goods
- Tobacco
- Toys
- Product-agnostic packaging (e.g. shrink wrap, pallets)
- Other (please specify in the box below)


6. Progress on elimination of problematic and unnecessary packaging

6.1. Provide examples of where you have fully eliminated or reduced use of problematic or unnecessary packaging materials/additives over the reporting period (provide up to ten examples)

Note: Please do not use any separators (“.” or “;”) for numbers to indicate values above 1000 – these should only be used for decimals. Units in the quantity eliminated columns refer to the number of items eliminated, not a unit of measurement used.

IMPORTANT: This question asks you to report on materials/additives changes only (you will have the opportunity to report on format or component changes in the following two questions). Packaging for which the material was changed but the format remains the same should be captured under material and not format. Material change includes for instance removing pigments from PET bottles, substituting multilayer packaging to mono-layer or lightweighting packaging. Format change would imply the elimination of the whole plastic packaging such as a plastic bottle. Please read the [2023 Global Commitment Reporting Guidelines](#) for more information on the classification and methods of elimination.


	Plastic packaging <u>material/additive</u> eliminated	Proportion eliminated % of weight	Weight eliminated metric tonnes	Primary means of elimination	Other details 
1.	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

	Plastic packaging <u>material/additive</u> eliminated	Proportion eliminated	Weight eliminated	Primary means of elimination	Other details 
3.					
4.		% of weight	metric tonnes		
5.					
6.					
7.					
8.					
9.					
10.					

6.2. Provide information about where you have fully eliminated or reduced use of problematic or unnecessary packaging formats over the reporting period (provide up to ten examples)

Note: Please do not use any separators (“.” or “,”) for numbers to indicate values above 1000 – these should only be used for decimals. Units in the quantity eliminated columns refer to the number of items eliminated, not a unit of measurement used.

IMPORTANT: Packaging for which the material was changed but the format remains the same should be captured under material (question 6.1) and not this question on formats. Material change includes for instance removing pigments from PET bottles, substituting multilayer packaging to mono-layer or lightweighting packaging. Format change would imply the elimination of the whole plastic packaging such as a plastic bottle. Please read the [2023 Global Commitment Reporting Guidelines](#) for more information on the classification and methods of elimination.

	Plastic packaging <u>format</u> eliminated	Proportion eliminated	Quantity eliminated		Primary means of elimination	Other details 
		% of weight	metric tonnes	units		
1.	Single-use carrier bags	1,5	318		Direct elimination	
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						

10.	Plastic packaging <u>format</u> eliminated	Proportion eliminated	Quantity eliminated	Primary means of elimination	Other details
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6.3.

Provide information about where you have fully eliminated or reduced use of problematic or unnecessary packaging components over the reporting period (provide up to ten examples)

Note: Please do not use any separators (“.” or “,”) for numbers to indicate values above 1000 – these should only be used for decimals. Units in the quantity eliminated columns refer to the number of items eliminated, not a unit of measurement used

	Plastic packaging <u>component</u> eliminated	Proportion eliminated	Quantity eliminated		Primary means of elimination	Other details
		% of weight	metric tonnes	units		
1.						
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						

6.4. Describe the activities and progress you have made over the reporting period against your commitment to take action to eliminate problematic or unnecessary plastic packaging by 2025

Notes:

- Ensure that the measures and activities you refer to are concrete and specific, and where possible quantitative. Please describe how the actions you have taken on eliminating unnecessary and problematic plastic packaging have contributed to progress towards your total plastic packaging reduction target and/or virgin reduction target.
- Actions should ideally focus on elimination of the packaging (including direct elimination and innovative elimination), while other actions taken to improve recyclability/reusability/add recycled content should ideally be captured under the relevant questions.

We completed phase out single use carrier bags in our food market operations and are now focused on the

We completed phase out single use carrier bags in our food market operations and are now focussed on the fashion business towards the same outcome by end 2023. We continue to make shifts in other packaging formats to have all packaging recyclable. We are working with internal stakeholders and other role players through the South African Plastics Pact on removing lightweight barrier bags from use in our food-market operations. This would be a market shift and not a retailer's specific shift.

Characters remaining: 503

6.5. Indicate which of the following plastic packaging materials, formats and components your organisation currently has in its portfolio (select all that apply)

The list was compiled by the Ellen MacArthur Foundation's Plastics Initiative team informed by items they have seen being eliminated, including by Global Commitment signatories. The Ellen MacArthur Foundation makes no claims or assertions regarding the accuracy, completeness or appropriateness of this list.

Materials

- EPS**
- Metallised films**
- Multilayer materials**
- PETG in rigid plastic packaging
- PS**
- PVC**
- PVDC
- Undetectable carbon black
- Other pigment/additive

Formats

- Film - very small - e.g. portion size sachets**
- Film B2C - mono-material, clear**
- Film B2C - other (opaque, printed, multi-material)**
- Film B2B - e.g. pallet wrap
- Rigids B2C - beverage bottles**
- Rigids B2C - household/personal products bottles**
- Rigids B2C - other (e.g. pots, tubs and trays)**
- B2B rigids
- Single-use carrier bags**
- Single use cutlery/serveware
- Single-use hangers (for clothing)
- Single-use straws

Components

- Labels/stickers/sleeves**
- Lids/closures**
- Plastic windows (in card boxes)**
- Pumps/trigger sprays**
- Tear-offs

None






























My organisation doesn't have any of these items in its portfolio

6.6.

Indicate whether you have plans to fully eliminate or reduce any of the following categories of plastic packaging, prior to the end of 2025

Notes:


- Please do not use any separators (“.” or “;”) for numbers to indicate values above 1000 - these should only be used for decimals. Units in the quantity eliminated columns refer to the number of items eliminated, not a unit of measurement used
- Make sure to click on the tickbox(es) “do you have plans to partially or wholly eliminate this category” if you are planning to eliminate any of the following packaging categories.

	Do you have plans to partially or wholly eliminate this category? select all that apply	Proportion of the category to be eliminated (percentage of weight)	Year by which this elimination is planned to be achieved	Quantity to be eliminated in metric tonnes and/or units (if available, and where relevant)		Other details 
				metric tonnes	units	
EPS	<input checked="" type="checkbox"/>	100% 	2024 	275		
Metallised films	<input checked="" type="checkbox"/>	10-25% 	2024 	180		
Multilayer materials	<input type="checkbox"/>					
PS	<input type="checkbox"/>					
PVC	<input checked="" type="checkbox"/>	25-50% 	2024 	80		
Film - very small - e.g. portion size sachets	<input type="checkbox"/>					
Film B2C - mono-material, clear	<input type="checkbox"/>					
Film B2C - other (opaque, printed, multi-material)	<input type="checkbox"/>					
Rigids B2C - beverage bottles	<input type="checkbox"/>					
Rigids B2C - household/personal products bottles	<input type="checkbox"/>					
Rigids B2C - other (e.g. pots, tubs and trays)	<input type="checkbox"/>					
Single-use carrier bags	<input checked="" type="checkbox"/>	100% 	2023 			
Lids/closures	<input type="checkbox"/>					
Labels/stickers/sleeves	<input type="checkbox"/>					

Plastic windows (in cardboard boxes) Pumps/trigger sprays Other category 1 (please provide details in the box below) <input type="text"/> Other category 2 (please provide details in the box below) <input type="text"/>	Do you have plans to partially or wholly eliminate this category? <input type="checkbox"/> select all that apply	Proportion of the category to be eliminated (percentage of weight) <input type="text"/>	Year by which this elimination is planned to be achieved <input type="text"/>	Quantity to be eliminated in metric tonnes and/or units (if available, and where relevant) <input type="text"/> metric tonnes <input type="text"/> units	Other details <input type="text"/>
	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

6.7. Provide an overview of your planned actions against your commitment to take action to eliminate problematic or unnecessary plastic packaging by 2025

Notes:

- All forward-looking statements should be time-bound, with expected impact and scale quantified wherever possible. Please describe how the actions you plan to take on eliminating unnecessary and problematic plastic packaging will contribute to progress towards your total plastic packaging reduction target and/or virgin reduction target.
- Actions should ideally focus on elimination of the packaging (including direct elimination and innovative elimination), while other actions taken to improve recyclability/reusability/add recycled content should ideally be captured under the relevant questions. 

Having completed phase out single use carrier bags in our food market operations we will then focus on the fashion business in elimination of these bags by end 2023. We continue to make shifts in other packaging formats to have all packaging recyclable. We are working with internal stakeholders and other role players through the South African Plastics Pact on removing lightweight barrier bags from use in our food-market operations. This would be a market shift and not a retailer's specific shift.

Characters remaining: 497

7. Progress on moving from single-use towards reuse models, where relevant

7.1. Actions taken against your commitment to move from single-use towards reuse models, where relevant - indicate the stage of implementing reuse models your organisation reached over the reporting period (select all that apply)

- Recent or in-progress pilots of reuse models for new products or packaging
- Reuse models in place for non-consumer facing packaging
- Reuse models in place for consumer facing products or packaging
- None of the above

7.4. Indicate where (in which regions) you offer reuse solutions to your customers today (consumer facing packaging only)

packaging only)

Note: The list of choices below is prepopulated with your answer to question 1.6. [i](#)

- Eastern Africa
- Middle Africa
- Southern Africa
- Western Africa
- Australia and New Zealand

7.5. Confirm which types of reuse models you have in place today for different products, and in which markets

Note: You should only include information about reuse models in place at the time of reporting. Pilots and trials that are not currently running, or have a confirmed end point with no plans for expansion or further roll out, should not be included.

	Reuse model type in place today					Markets in which available today e.g. France, United Kingdom, India. If > 5 countries, enter the region and number in which reuse models are available.	Other details Specify the products for which these models apply (e.g. concentrated pods for detergent)
	B2B	Refill on the go	Refill at home	Return on the go	Return from home		
Alcoholic beverages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Cleaning products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Clothing & apparel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Cosmetics & personal care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Electronics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Food & nutrition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	South Africa	
Furniture, furnishings & household items	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Non-alcoholic beverages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Pet & animal supplies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Toys	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

7.6. Provide any other information about activities and progress you have made over the reporting period against your commitment to take action to move from single-use towards reuse models where relevant by 2025

Notes: Ensure that the measures and activities you refer to are concrete, specific, where possible quantitative and linked to your change in reusable plastic packaging from the previous reporting period to the current reporting period (see the change below). Please describe how the actions you have taken on moving from single-use towards reuse models has contributed to progress towards your total plastic packaging reduction target and/or virgin reduction target. [i](#)

Change in reusable plastic packaging: **0 percentage points** from 0% in the previous reporting period to % in the current reporting period. If the change is larger than 5 percentage points, please ensure that this is correct, or update your data via question 3.1 and/or 4.5.

Within our fashion business in South Africa we reuse hangars within the retail footprint as many times as viable (up to 6 times) prior to sending them for recycling. The recycled material from this process is then used in the manufacture of new hangars supplied to us. A B2C reuse model supported by a refill model is still something we are working on. Given the nature of our business, being a house brand, this requires considerable investment in effort and systems to be able to offer our customer the assurance that the product will be safe and hygienic where applicable but also in physical systems and store footprint. The continued underperformance of this economy does raise the threshold of viability for such an initiative significantly.

Characters remaining: 250

7.7. Indicate which of the following future actions and targets you plan to take up (before end of 2025) against your commitment to move from single use to reuse models, where relevant (select all that apply)

- Piloting** reuse models for new products or packaging
- Introducing or expanding reuse models for **non-consumer facing** packaging
- Introducing or expanding reuse models for **consumer facing** products/packaging
- Implementing reuse models across a **minimum number of product lines**
- Implementing reuse models across a minimum number of retail stores**
- Achieving a target percentage of **revenue** derived from reuse models
- Achieving a target percentage of **units sold** through reuse models
- None of the above

7.12. Indicate how many retail stores you aim to offer reuse solutions in by the end of 2025

Note: Please do not use any separators (.” or “,”) for numbers to indicate values above 1000 – these should only be used for decimals.


2

Target number of retail stores across which you aim to offer reuse solutions

2

Total number of retail stores

7.15. Provide any other information about your planned actions against your commitment to move from single-use towards reuse models

Note: All forward-looking statements should ideally be time-bound, with expected impact quantified wherever possible. Please describe how the actions you plan to take on moving from single-use towards reuse models will contribute to progress towards your total plastic packaging reduction target and/or virgin reduction target. 


We have completed the elimination of single use carrier bags from our food markets and are in the process of

eliminating these bags from our fashion operations as well which will run over the following reporting period as well. We offer reusable shopping bags in store but also have equipment (a bag tree) in place in store that allow customers to share their excess bags with other customers and no cost. Barrier bags is another format identified for elimination and engagements with the operations division have begun.

Characters remaining: 478

8. Progress on making 100% plastic packaging reusable, recyclable or compostable

8.1. Provide an overview of actions taken and progress made over the reporting period against your commitment to make 100% of your packaging reusable, recyclable or compostable by 2025

Note: Ensure that the measures and activities you refer to are concrete, specific, where possible quantitative and reflect your change in recyclable or compostable plastic packaging from the previous reporting period to the current reporting period (see the change below). 

Change in reusable, recyclable or compostable plastic packaging: **4.1 percentage points** from 19.3% in the previous reporting period to 23.4% in the current reporting period. If the change is larger than 5 percentage points, please ensure that this is correct or update your data via question 3.1 and/or 4.5.

	Describe actions and achievements over the reporting period
Progress on making packaging recyclable or compostable [max. 750 characters]	We continue to make shifts towards widely recycled materials and formats. Compostable is not a viable solution for this market at this time because systems to support the use thereof do not exist to handle/deal and isolate it from or prevent it from contaminating recycling systems and streams.
Progress on collaborating towards increasing recycling and composting rates for plastic packaging [max. 750 characters]	Working of trials with a recycler on that will see a change in sleeve material in order to increase levels of recycling. We don't see compostable options as a viable option for this market.

8.2. Provide an overview of your planned actions against your commitment to make 100% of your packaging reusable, recyclable or compostable by 2025

Note: Forward-looking statements should ideally be time-bound and expected impact should be quantified where possible. 

	Describe planned actions and future targets prior to the end of 2025
Planned actions on making packaging recyclable or compostable [max. 750 characters]	A substitution of multi-layer multi-material that is not recyclable with a multi-layer mono-material that will be recyclable.
Planned actions on collaborating towards increasing recycling and composting rates for plastic [max. 750 characters]	The shift in process set out above requires that we work with converters to achieve the desired outcome in terms of shelf life and barrier properties.

9. Progress on increasing post-consumer recycled content in plastic packaging

9.1. Describe the activities and progress you have made over the reporting period against your commitment to reach your target percentage of post-consumer recycled content ⁱ (on average and by weight) across all plastic packaging by 2025

Note: Ensure that the measures and activities you refer to are concrete, specific, where possible quantitative and reflect your change in post-consumer recycled content from the previous reporting period to the current reporting period (see the change below). ⁱ

Change in post-consumer recycled content: **-4.6 percentage points** from 16% in the previous reporting period to 11.4% in the current reporting period (based on the information submitted). If the change is larger than 5 percentage points, please ensure that this is correct or update your data via question 3.1 and/or 4.4.

2025 post-consumer recycled content target: 30%

We have more complete data.

Characters remaining: 971

9.2. Provide an overview of your planned actions against your commitment to reach your target percentage of post-consumer recycled content ⁱ (on average and by weight) across all plastic packaging used by 2025

Note: Forward-looking should be time-bound and expected impact should be quantified where possible, and linked to your PCR target. ⁱ

2025 post-consumer recycled content target: 30%

We continue to drive the use of post-consumer recycled content in as many packaging formats as possible where it is available. The introduction of extended producer responsibility regulations in the South African sets targets for PCR content which we continue to work towards achieving along with other industry stakeholders. Increased demand for PCR material because of EPR regulation thresholds is driving demand against a limited supply.

Characters remaining: 557

21. Investments

21.1. Indicate whether you have made/committed any investment(s) towards achieving your commitments over the reporting period in any of the following areas, and provide the total sum (USD million)

Notes:

- The investment number reported should only be those invested/committed during the reporting period. As such, if you have invested 2 million in 2019 towards achieving your commitments or have already reported this sum to be invested by 2025, you should not report it this year.
- The format of the question is provided in millions of USD. As such, companies wanting to report 1 million USD in investment, should be reporting "1".
- Please do not use any separators ("." or ",") for numbers to indicate values above 1000.

Knowledge (research and IP)	<input type="text" value="0"/> million
Fixed assets (plants and/or equipment, including technology)	<input type="text" value="0"/> million
Capabilities (additional specialised staff, employee training and skills)	<input type="text" value="0"/> million
Inventory (procurement, feedstock) - this includes premiums paid for use of recycled plastic content over virgin content.	<input type="text" value="0"/> million
M&A (joint ventures, participations, acquisitions)	<input type="text" value="0"/> million
Other (please specify in the box below)	<input type="text" value="0"/> million
<input type="text"/>	
Total	<input type="text" value="0"/> million

21.3. Provide further details of investments made/committed towards achieving your commitments i

Note: This information will be publicly disclosed in your organisation's report.

Characters remaining: 500

22. Other information

22.1. If you would like to submit any images which may be used in the report, please upload them here. i

Notes: Multiple files should be uploaded in a single ZIP file.

Please ensure the image title includes the product description and the relevant section name (e.g. shampoo bottle-post-consumer recycled content).

Drop files or click here to upload

22.2. Provide a short description of any images uploaded

Note: Please make sure you refer to the names of the relevant images in your description.

Characters remaining: 500

22.3. If you would like to provide the Ellen MacArthur Foundation with any additional information relevant to your 2023 reporting submission, please do so here i

ELLEN MACARTHUR FOUNDATION INTERNAL USE ONLY

Characters remaining: 1000

Submitting your report

IMPORTANT: The Ellen MacArthur Foundation is unable to accept incomplete responses. As such, **please review all sections of the questionnaire via the Contents page** to ensure you have completed all questions.

Before submitting, you must also ensure that you have indicated the confidentiality status wherever you have reported metrics for which public disclosure is optional.

If you are unsure about any of the responses you have provided, please refer to the [2023 Global Commitment Reporting Guidelines](#) or, where this does not answer your query, contact us at ReportingGC@ellenmacarthurfoundation.org.

Once you have checked all questions are complete and answered accurately, click 'next' below to submit your response.

You will be able to download a summary of your responses for your records after submitting.

Need help? View the [Reporting Guidelines](#) or [contact us](#)
[Plastics Initiative Global Commitment survey terms](#)

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*We appreciate any feedback on our Good Business Journey Report.
Please contact GoodBusinessJourney@woolworths.co.za*