

WOOLWORTHS HOLDINGS LIMITED

GOOD BUSINESS JOURNEY REPORT

2025 POSITION STATEMENTS, GUIDELINES, AND POLICIES

START

POSITION STATEMENTS, GUIDELINES, AND POLICIES

We have various publicly available position statements that guide us in our Good Business Journey:



ENERGY AND CLIMATE CHANGE

Woolworths recognises that climate change is a major issue that the retail sector contributes to through our operations and our supply chains. We have made concentrated efforts to mitigate and adapt to climate change.



See WSA Climate Change and Energy Position Statement



PACKAGING AND WASTE

Food Waste: According to the WWF's Food Loss and Waste: Facts and Futures Report (2017), approximately 10 million out of the 31 million tonnes of food produced in South Africa is wasted each year. We have committed to reducing the amount of food wasted across our supply chain, as well as to finding ways to promote food security.



See WSA Food Waste and Food Security Position Statement

Packaging: We try to ensure our products remain protected in transit so that additional waste is not created. In the case of food, we also want it to remain safe and hygienic, and to extend its shelf-life for as long as possible to prevent additional food waste.



See WSA Packaging Position Statement



ETHICAL SOURCING

Sustainable Cocoa: We support responsible cocoa farming by sourcing more and more certified sustainable cocoa.



See WSA Cocoa Position Statement

Sustainable Palm Oil: As the first South African company to become a member of the global Roundtable on Sustainable Palm Oil (RSPO), Woolworths is helping to promote and raise awareness of the need for sustainable palm oil. Palm oil is a versatile raw material used in food and non-food industries, and contributes to economic development.



See WSA Palm Oil Position Statement

Clothing: Most of us don't fully understand the environmental impact of our clothes. From their production to the materials that make them, all the way to transportation and washing, clothes can have a significant impact on the environment. The Group is committed to sourcing and manufacturing clothing responsibly and in a manner that aims to reduce its impact on the environment.



See WSA Sustainable Clothing Position Statement



See CRG Environmental Code of Practice for dyeing, printing, and finishing

Ethical Trading: We are on a journey to better manage our ethical supply chain, and to take more responsibility for improving the lives of workers in our South African and global supply chains. In doing this, we partner with credible organisations and standards to increase transparency, and to encourage more sustainable practices.



See WHL Ethical Trade Position Statement



See CRG Modern Slavery Statement



See WHL Supplier Code of Business Principles



See CRG Sourcing Code of Conduct



See CRG living wage commitment

Deforestation: Woolworths recognises the environmental and social importance of safeguarding the world's last remaining ancient and endangered forests, as well as the role of reducing deforestation and forest degradation in mitigating climate change. As part of our Good Business Journey, we are dedicated to selling products that cause the minimum harm to the natural environment, help maintain biodiversity, and help improve the lives of workers in the supply chain.



See WSA Deforestation Position Statement



SUSTAINABLE FARMING

Animal Welfare: We believe it is our ethical obligation to ensure that our suppliers treat all the animals in our supply chain with respect and in the most humane way possible. We believe animals should have lives worth living.



See WSA Animal Welfare Policy



See CRG Animal Welfare Policy

Genetically Modified Organisms (GMOs): Our preference is to avoid the use of GMOs in Woolworths-branded food products. We are continuously investigating sustainable and commercially viable alternatives and remain committed to reducing the number of products that contain ingredients from GM crop sources. Since 30 June 2019, 100% of Woolworths Food private label products and pet food have been non-GMO.



See WSA Position Statement on Genetically Modified (GM) Foods

Free Range: Woolworths continues to sell extensive lines of free range chicken, duck, beef, and lamb, which means the animals are allowed to roam freely and eat a natural diet, and are not given routine antibiotics or growth promoters.



More information on Woolworths free range chicken and duck



More information on Woolworths free range beef



More information on Woolworths free range lamb

rBST (Recombinant Bovine Somatotropin): BST is a naturally occurring hormone produced by dairy cows to regulate their milk production. rBST is a synthetic version of BST, often given to cows to increase their milk production. Since 2002, Woolworths has not administered rBST to any of our Ayrshire dairy cows.



More information on rBST free milk

Kinder to Sows: Woolworths has reduced the period sows are confined from the full 16-week pregnancy down to just seven days. This puts much less stress on the sows while still allowing easier handling during artificial insemination and until pregnancy is confirmed.



More information on Kinder to Sows pork



WATER

We have multiple initiatives underway to reduce our water consumption, from harvesting rainwater at some of our stores to working with our suppliers to reduce water use through our Farming for the Future Programme and our water stewardship programmes.



See WSA Water Position Statement

WE HAVE A VARIETY OF INTERNAL POLICIES, CODES, AND GUIDELINES COVERING A RANGE OF TOPICS, INCLUDING:

- Good food
- Free range
- Antibiotic use
- Sustainable seafood
- Detox
- Sandblasting
- Packaging
- Product safety and recall
- Employee remuneration and benefits
- Employee leave



Since 2009, Woolworths has been a signatory to the United Nations Global Compact.

To find out more about what we're doing, visit

For company-specific information, visit

 [Country Road](#) | [Mimco](#) | [Trenery](#) | [Politix](#) | [Witchery](#)

We appreciate any feedback on our Good Business Journey Report. Please contact GoodBusinessJourney@woolworths.co.za